

Area Agency on Aging of Pasco-Pinellas Vendor Monitoring Summary

Vendor Name	Programs	Services	Monitoring Outcome
Empath for You LLC dba Empath Personal Care	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	No issues or concerns identified.
Always Dependable, Inc.	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite Skilled Nursing	3 instances of billing back-up missing client signature. Vendor corrected and provided necessary back-up documentation to support payment. No further issues or concerns exist.
Helping Solutions, Inc.	ADI, CCE, HCE, OAA IIIIE	Mental Health Counseling	No issues or concerns identified.
VEBeach Enterprise LLC dba Seniors Helping Seniors	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	2 instances of billing discrepancies identified and 1 instance of missing documentation. Vendor corrected and provided necessary back-up documentation to support payment. No further issues or concerns exist.
Bourne Consulting Services LLC	ADI, CCE, HCE, OAA IIIIE	Mental Health Counseling	No issues or concerns identified.
ADT LLC	ADI, CCE, HCE, OAA IIIIE	Emergency Alert Response	No issues or concerns identified.
Pasco Senior Home Care dba Home Instead Senior Care	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	4 instances of missing documentation. Vendor corrected and provided necessary back-up documentation to support payment. No further issues or concerns exist.
Genesis Armani Homecare dba Preferred Care at Home	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	3 instances of billing discrepancies identified. Service payment was adjusted. No further issues or concerns exist.
Purfoods LLC dba Moms Meals	ADI, CCE, HCE	Home Delivered Meals	No issues or concerns identified.
A Palms Personal Care & Homemaking Services	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite Skilled Nursing	No issues or concerns identified.
Dyson Pest Control	ADI, CCE, HCE	Pest Control, Initial & Maintenance Rodent Control Other	No issues or concerns identified.
M & M Health Holdings dba Mind & Mobility	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	2 instances of billing discrepancies identified. Vendor corrected and provided necessary back-up documentation to support payment. No further issues or concerns exist.
Sea Breeze Adult Day Care, LLC	ADI, CCE, HCE, OAA IIIIE	Adult Day Care Respite - Facility-Based	No issues or concerns identified.
CSI-Catalano's Nurses Registry	ADI, CCE, HCE, OAA IIIIE	Chore Companionship Enhanced Chore Escort Homemaker Personal Care Respite Skilled Nursing	No issues or concerns identified.
Peterson Counseling & Consulting, Inc.	ADI, CCE, HCE, OAA IIIIE	Mental Health Counseling	No issues or concerns identified.
ABC Pest Control, Inc.	ADI, CCE, HCE	Pest Control, Initial & Maintenance Rodent Control Other	No issues or concerns identified.
S Lion Creations LLC dba Daycations Adult Day Care	ADI, CCE, HCE, OAA IIIIE	Adult Day Care Respite - Facility-Based	No issues or concerns identified.
TLC Adult Day Care & Recreation Center, Inc	ADI, CCE, HCE, OAA IIIIE	Adult Day Care Respite - Facility-Based	2 instances of billing discrepancies identified. Service payment was adjusted. No further issues or concerns exist.
Caring Community Counseling, LLC	ADI, CCE, HCE, OAA IIIIE	Mental Health Counseling Gerontological Counseling	1 instance of billing discrepancy identified. Service payment was adjusted. No further issues or concerns exist.
Opal Rose Home Care & Companion Services	ADI, CCE, HCE	Companionship Homemaker	No issues or concerns identified.
Angels Unique, LLC	ADI, CCE, HCE	Companionship Homemaker	No issues or concerns identified.

Ageless Placements, Inc.	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite Skilled Nursing	No issues or concerns identified.
Health Aid Company, Inc.	ADI, CCE, HCE, OAA IIIIE	Home Modification Material Aid Other Specialized Medical Equipment, Services, & Supplies	3 instances of missing documentation and 3 billing discrepancies identified. Vendor provided all needed documentation or service payment was adjusted. No further issues or concerns exist.
Easy Living, Inc.	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	1 instance of billing discrepancy identified. Service payment was adjusted. No further issues or concerns exist.
Guardian Angel Home Care Services, Inc.	ADI, CCE, HCE, OAA IIIIE	Companionship Financial Risk Reduction, Assessment and Maintenance Homemaker Personal Care Respite	No issues or concerns identified.
Rooster Brands, Inc. dba Senior Helpers of St. Petersburg	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	No issues or concerns identified.
Summit Home Healthcare Products	ADI, CCE, HCE, OAA IIIIE	Specialized Medical Equipment, Services, & Supplies	No issues or concerns identified.
Neighorly Care Network	ADI, CCE, HCE	Adult Day Care Emergency Home Delivered Meals Home Delivered Meals Nutritional Counseling Respite - Facility-Based Transportation	1 instance of missing documentation and 6 billing discrepancies identified. Vendor provided all needed documentation or service payment was adjusted. No further issues or concerns exist.
Trusted Home Care Nurse Registry PIE, LLC	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	6 instances of missing documentation and 1 billing discrepancy identified. Vendor provided all needed documentation or service payment was adjusted. Vendor is on 100% timesheet review for all further submissions.
GTB Home Healthcare Solutions dba Home Care Now	ADI, CCE, HCE, OAA IIIIE	Caregiver Training and Support Companionship Homemaker Personal Care Respite	No issues or concerns identified.
Gulf Coast Jewish Family & Community Services	ADI, CCE, HCE	Companionship Gerontological Counseling Homemaker Mental Health Counseling Shopping Assistance	2 instances of billing discrepancies identified. Vendor corrected and provided necessary back-up documentation to support payment. No further issues or concerns exist.
Reliance Home Care dba FirstLight Home Care	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite Skilled Nursing	1 instance of billing discrepancy identified. Vendor corrected or service payment was adjusted. No further issues or concerns exist.
Pasco County Senior Services	ADI, CCE, HCE	Emergency Home Delivered Meals Home Delivered Meals	No issues or concerns identified.
Four Murphys LLC dba Home Instead Senior Care	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	4 instances of billing discrepancies identified. Service payment was adjusted. No further issues or concerns exist.
Personal Response Corporation	ADI, CCE, HCE, OAA IIIIE	Emergency Alert Response	No issues or concerns identified.
Pasco County Public Transportation	ADI, CCE, HCE	Transportation	3 instances of billing discrepancies identified. Service payment was adjusted. No further issues or concerns exist.
Guardian Medical Monitoring, LLC	ADI, CCE, HCE, OAA IIIIE	Emergency Alert Response	1 instance of missing documentation and 8 billing discrepancies identified. Service payment was adjusted; however vendor remains on a corrective action plan and 100% of back-up documentation is reviewed each month.

Wrightway Consulting, Inc.	ADI, CCE, HCE, OAA IIIIE	Home Modification Material Aid Other Specialized Medical Equipment, Services, & Supplies	No issues or concerns identified.
Senior Homecare Options	ADI, CCE, HCE, OAA IIIIE	Chore Companionship Enhanced Chore Homemaker Material Aid	5 instances of missing documentation and 1 billing discrepancy identified. Vendor provided all needed documentation or service payment was adjusted. No further issues or concerns exist.
Florida Concerned Care dba Right at Home	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	23 instances of missing documentation identified. Vendor corrected and provided necessary back-up documentation to support payment. No further issues or concerns exist.
Home Health Works, LLC	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Financial Risk Reduction, Assessment and Maintenance Personal Care Respite Skilled Nursing	No issues or concerns identified.
RK Healthcare, Inc. dba Home Instead Senior Care	ADI, CCE, HCE, OAA IIIIE	Companionship Escort Homemaker Personal Care Respite	No issues or concerns identified.
Castle Healthcare, Inc. dba Home Instead Senior Care	ADI, CCE, HCE	Skilled Nursing	No issues or concerns identified.
Florida Royalty Homecare LLC dba Hallmark Homecare	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	No issues or concerns identified.
Sacred Heart Care Inc dba Assisting Hands Home Care of Pasco	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite	15 instances of missing documentation identified. Vendor provided all needed documentation or service payment was adjusted. No further issues or concerns exist.
Truly Activ Senior Care	ADI, CCE, HCE	Companionship Homemaker	No issues or concerns identified.
Etairos Health, Inc.	ADI, CCE, HCE, OAA IIIIE	Companionship Homemaker Personal Care Respite Skilled Nursing	5 instances of missing documentation identified. Vendor provided all needed documentation. No further issues or concerns exist.
ElderClub Port Richey, Inc.	ADI, CCE, HCE, OAA IIIIE	Adult Day Care Respite - Facility-Based	9 instances of billing discrepancies identified. Vendor corrected or service payment was adjusted. All back-up service documentation is reviewed prior to payment due to deficiencies identified.
Phoenix Pro Management	ADI, CCE, HCE, OAA IIIIE	Chore Enhanced Chore Home Improvement Material Aid Other Pest Control, Initial & Maintenance	No issues or concerns identified.
Lookup Construction Services	ADI, CCE, HCE	Enhanced Chore Home Improvement Material Aid Other	No payment for services rendered in 2025-2026 FY. Administrative review only. No concerns or issues.
Functionality for Life, LLC	ADI, CCE, HCE	Occupational Therapy	No payment for services rendered in 2025-2026 FY. Administrative review only. No concerns or issues.
Menorah Manor	ADI, CCE, HCE, OAA IIIIE	Adult Day Care Respite - Facility-Based	No payment for services rendered in 2025-2026 FY. Administrative review only. No concerns or issues.
Community Health Centers of Pinellas dba Evara Health	ADI, CCE, HCE	Gerontological Counseling Mental Health Counseling Nutritional Counseling	No payment for services rendered in 2025-2026 FY. Administrative review only. No concerns or issues.