

**Area Agency on Aging of Pasco-Pinellas, Inc.**  
**Client Satisfaction Survey - HIE**  
**2025 Results**

**Overall Response Rates by Provider and Program**

Provider Name	Program	Provider #	# Surveys Mailed	# Surveys Received	Response Rate
AAAPP	HIE	20145	81	52	64%
			52 Responses		
			<b># of</b>	<b>% of</b>	
<b>1. Are you satisfied with the help you receive from the AAAPP staff person?</b>			Yes	51	98%
			No	0	0%
			Not Sure	0	0%
			Left blank	1	2%
			<b>TOTAL</b>	52	
			<b># of</b>	<b>% of</b>	
<b>2. Have you been satisfied with the services that you receive through this program?</b>			Yes	52	100%
			No	0	0%
			Not Sure	0	0%
			Left blank	0	0%
			<b>TOTAL</b>	52	
			<b># of</b>	<b>% of</b>	
<b>3. If you were to seek help again, would you call our agency?</b>			Yes	52	100%
			No	0	0%
			Not Sure	0	0%
			Left blank	0	0%
			<b>TOTAL</b>	52	
			<b># of</b>	<b>% of</b>	
<b>4. Would you recommend these services to a friend?</b>			Yes	51	98%
			No	0	0%
			Not Sure	0	0%
			Left blank	1	2%
			<b>TOTAL</b>	52	
			<b># of</b>	<b>% of</b>	
<b>5. Do these services help the person receiving care to stay in the home?</b>			Yes	51	98%
			No	0	0%
			Not Sure	0	0%
			Left blank	1	2%
			<b>TOTAL</b>	52	
			<b># of</b>	<b>% of</b>	
<b>6. Do these services help you maintain or improve your quality of life?</b>			Yes	50	96%
			No	0	0%
			Not Sure	1	2%
			Left blank	1	2%
			<b>TOTAL</b>	52	



