

Area Agency on Aging of Pasco-Pinellas, Inc.			
Outcome Measure Achievement SFY 2019-2020			
1. Percent of customers who are at imminent risk of nursing home placement who are serviced with community-based services			
2. Percent of APS referrals who are in need of immediate services to prevent further harm who are served within 72 hours.			
3. Percent of elders assessed with high or moderate risk environments who improved their environment scores.			
4. Percent of new service recipients with high-risk nutrition scores whose nutritional status improved.			
5. Percent of new service recipients whose ADL assessment score has been maintained or improved.			
6. Percent of new service recipients whose IADL assessment score has been maintained or improved.			
7. Percent of family and family-assisted caregivers who self-report they are very likely to provide care.			
8. Percent of caregivers whose ability to provide care is maintained or improved after one year of service intervention.			
9. Average time in Community Care for the Elderly program for Medicaid Waiver probable customers.			
OUTCOME	GOAL	PSA 5	Comments
		7/1/19 to 6/30/20	
		DOEA PSA Report	
1. IRR referrals	90.00%	100.00%	
2. APS referrals	97.00%	100.00%	Received 202 APS High Risk referrals through the FY with no exceptions.
3. Environment	79.30%	75.00%	Three clients appear on this report as exceptions. All 3 clients were originally APS High Risk referrals. 2 were transferred to Managed Care, and one terminated his services. Documentation on file to support why environment did not improve.
4. Nutrition	66.00%	57.69%	DOEA no longer requires this report. Will be removed from 20-21 chart.
5. ADL	65.00%	68.95%	
6. IADL	62.30%	66.21%	
7. Caregiver Likely	89.00%	n/a	Per mail from DOEA on 6/13/14, this question is not on the new assessment; so this measure is not accurate. Report no longer needed.
8. Caregiver Ability	Assessor: 90%	100.00%	
	Caregiver: 90%	90.91%	
9. MW eligibles	<2.8 Months	3.42 months	Report reflects errors such as clients who are not eligible due to citizenship requirements. Report reflects clients who were placed in LTCC APCL in a timely manner but have never appeared on an EMS Release due to priority score. ADRC is unable to transfer clients to SMMC LTC without DOEA EMS release. DOEA No longer using this report. Will be removed from 20-21 chart.
PSA 5 Achievement Percentages in Bold indicate the goal is met.			
Updated 11/02/20 based on reports dated 10/28/20			