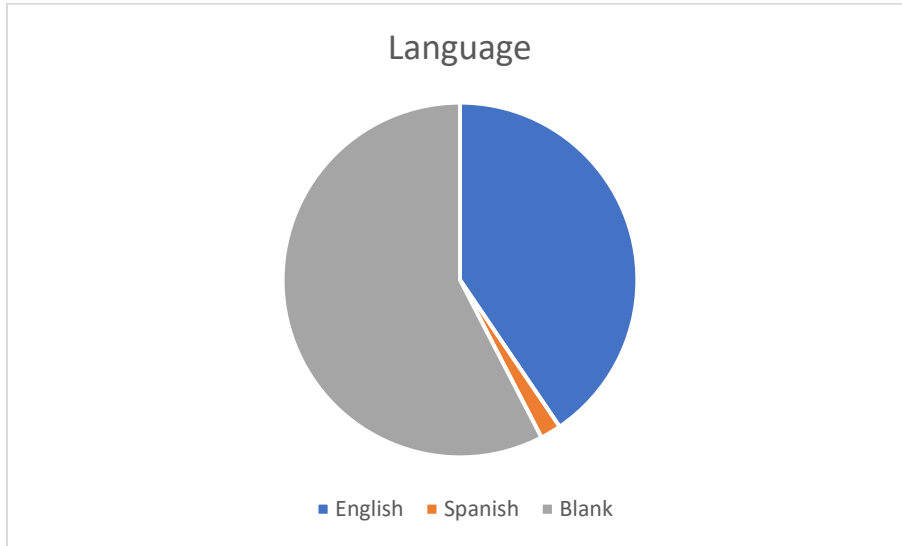
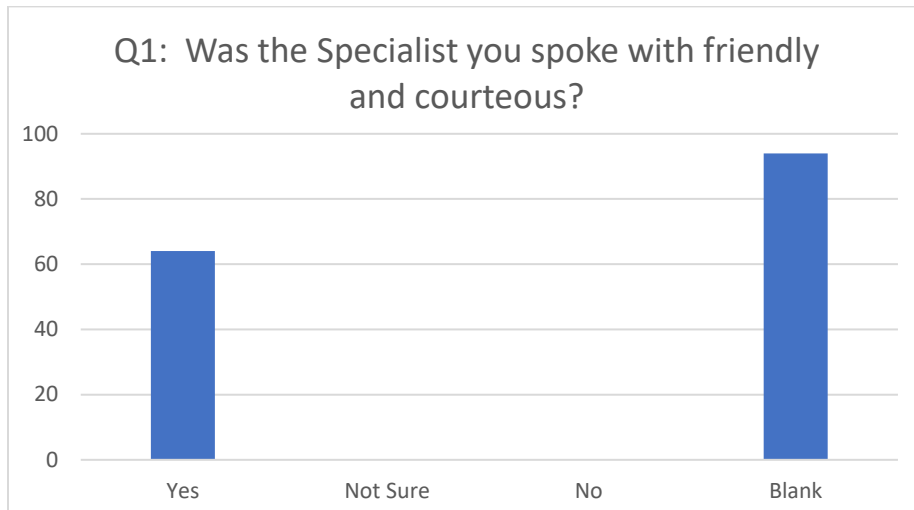


# HELPLINE SURVEY

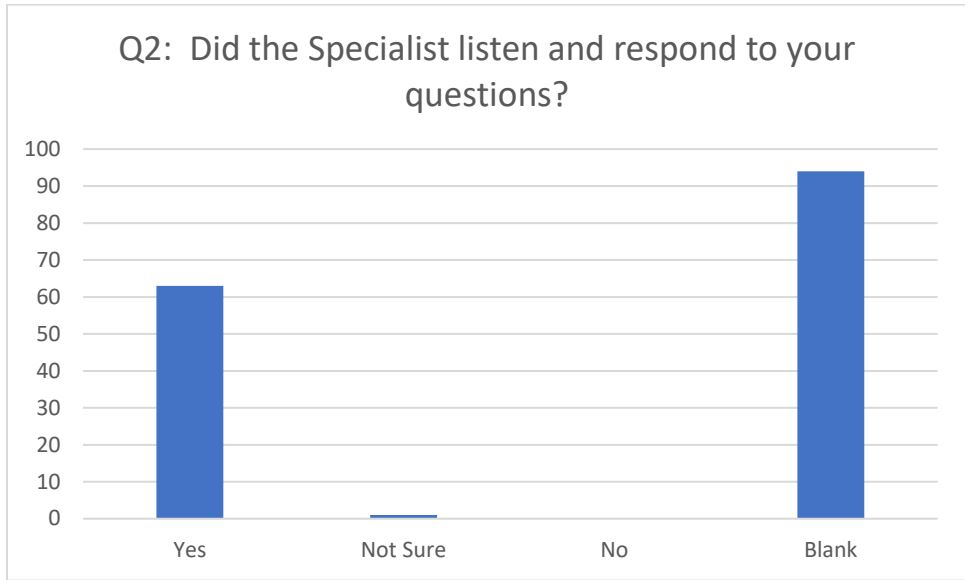
October 1, 2023 to December 31, 2023



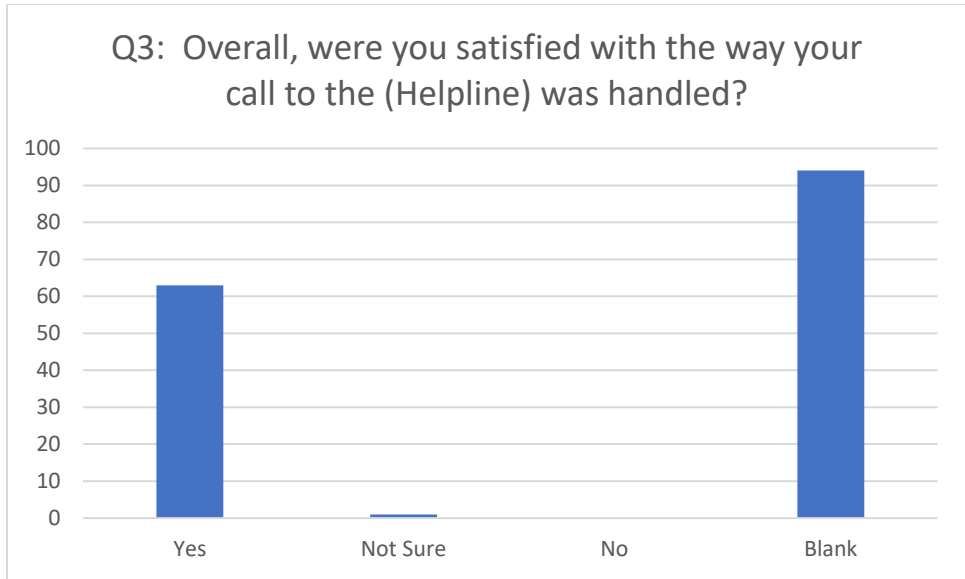
Choice	# of Respondents
English	64
Spanish	3
Blank	91
TOTAL	158



Choice	# of Respondents
Yes	64
Not Sure	0
No	0
Blank	94

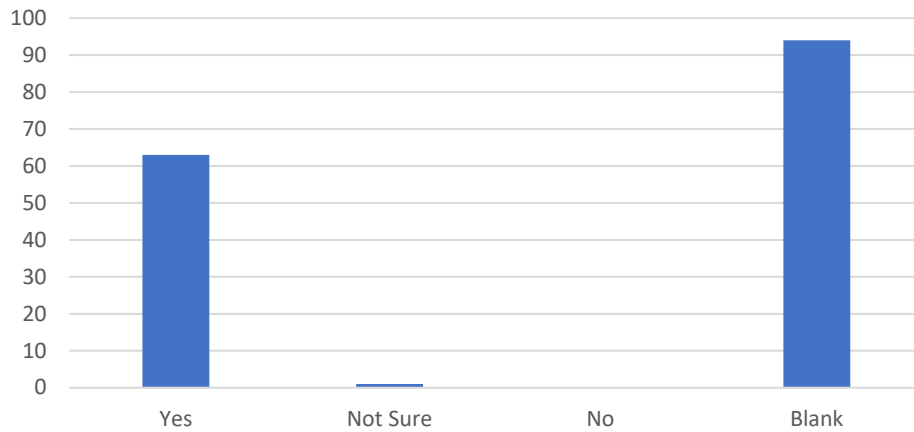


Choice	# of Respondents
Yes	63
Not Sure	1
No	0
Blank	94



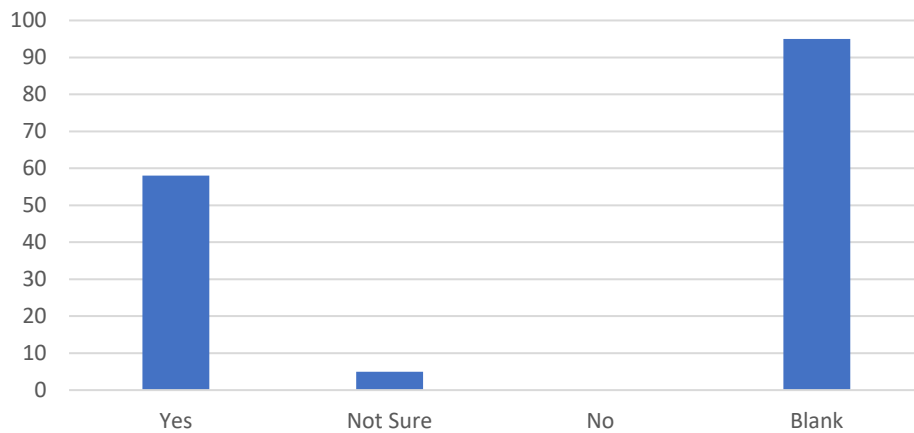
Choice	# of Respondents
Yes	63
Not Sure	1
No	0
Blank	94

Q4: Would you call the (Helpline) again if you had a need?



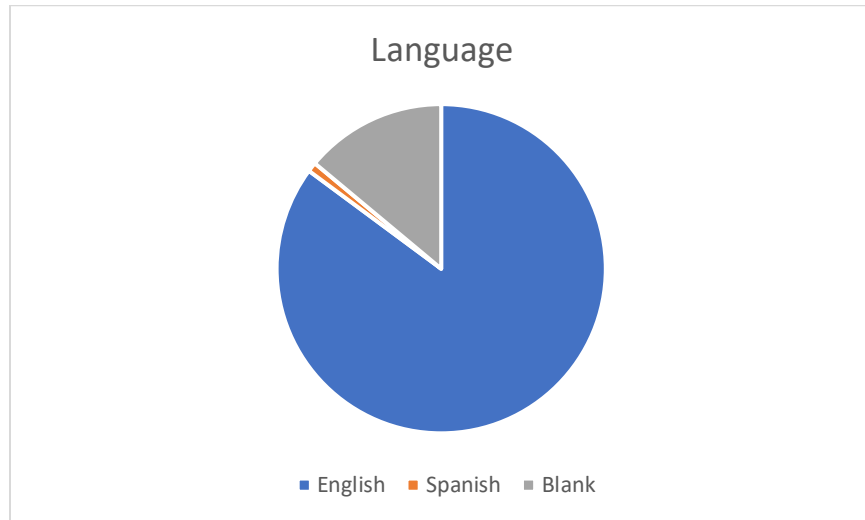
Choice	# of Respondents
Yes	63
Not Sure	1
No	0
Blank	94

Q5: Do you think you will recommend the (Helpline) to someone else?



Choice	# of Respondents
Yes	58
Not Sure	5
No	0
Blank	95

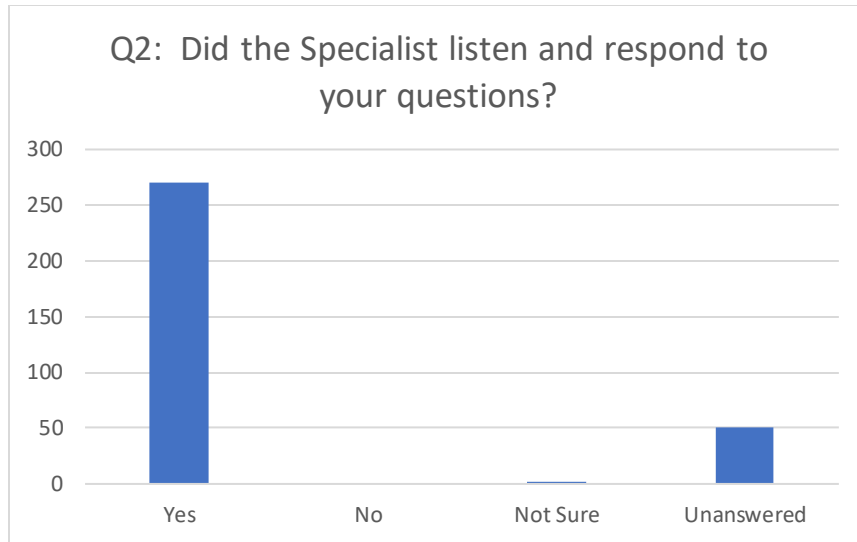
**ADRC PSA 5  
 October 1, 2023 to December 31, 2023  
 PLUM SURVEY DATA**



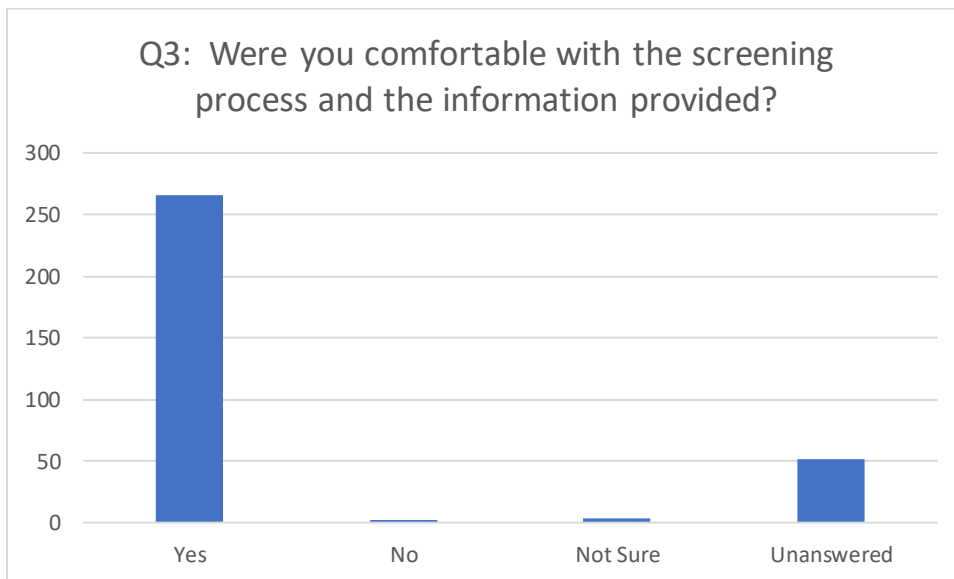
Language Choice	# of Respondents
English	275
Spanish	3
Blank	45
Total	323



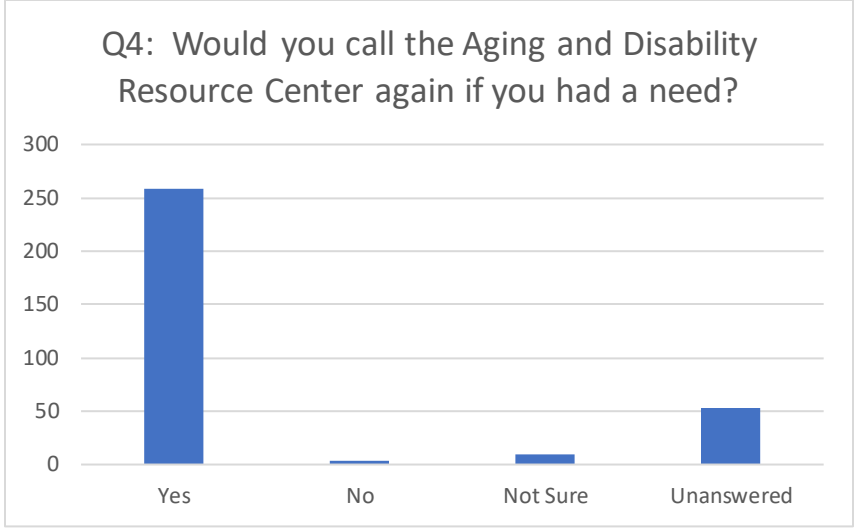
Choice	# of Respondents
Yes	271
No	0
Not Sure	3
Unanswered	49



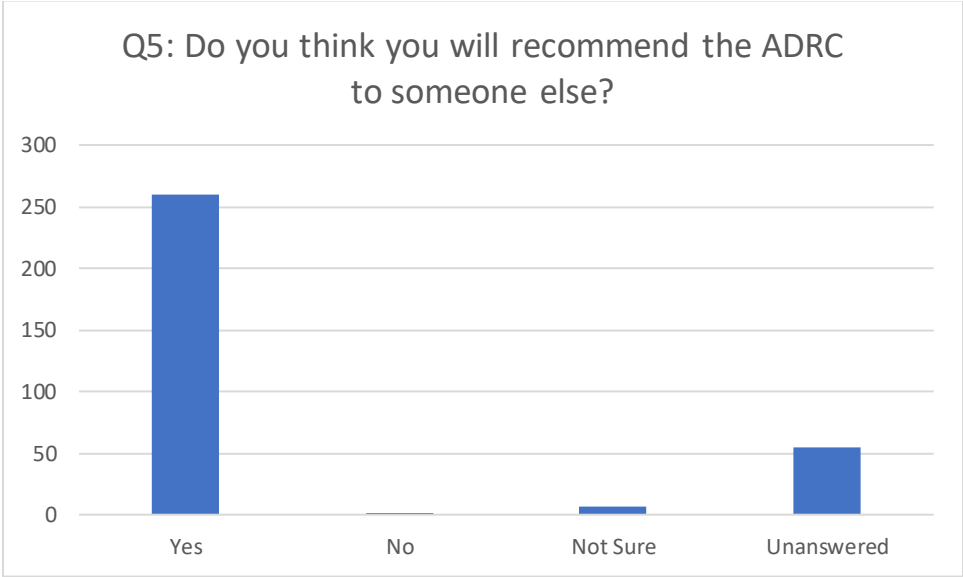
Choice	# of Respondents
Yes	270
No	0
Not Sure	2
Unanswered	51



Choice	# of Respondents
Yes	266
No	2
Not Sure	3
Unanswered	52



Choice	# of Respondents
Yes	258
No	3
Not Sure	9
Unanswered	53



Choice	# of Respondents
Yes	260
No	2
Not Sure	7
Unanswered	54