

PLANNING AND SERVICE AREA 5



2020

SUMMARY PLAN DOCUMENT



An Aging and Disability Resource Center



WELCOME

The intent of this public hearing is to provide an opportunity for public comment on the 2020-2022 Area Plan. This document summarizes services and activities to be subcontracted and/or directly provided by the Area Agency on Aging of Pasco-Pinellas, Inc., a designated Aging and Disability Resource Center, within Planning and Service Area (PSA) 5 during 2020. Public comments will be received by the Area Agency on Aging for 14 days following the Public Hearing. Proposed funding allocations for 2020 will be finalized based upon public comment and the approval of the agency's Board of Directors.

The summary document is intended to provide a brief explanation of aging services in Pasco and Pinellas counties, summarize the major funding decisions contained in the Area Plan, and serve as a source of reference information for the conduct of the public hearings. The Area Plan will be available for review at the St. Petersburg office of the Area Agency on Aging upon completion.

Thank you very much for taking time to review and comment on the proposed 2020-2022 Area Plan. Your comments will assist the Area Agency on Aging in its efforts to plan, coordinate, and continually improve the service delivery system for the elderly in Pasco and Pinellas counties.

Planning and Service Area (PSA) 5

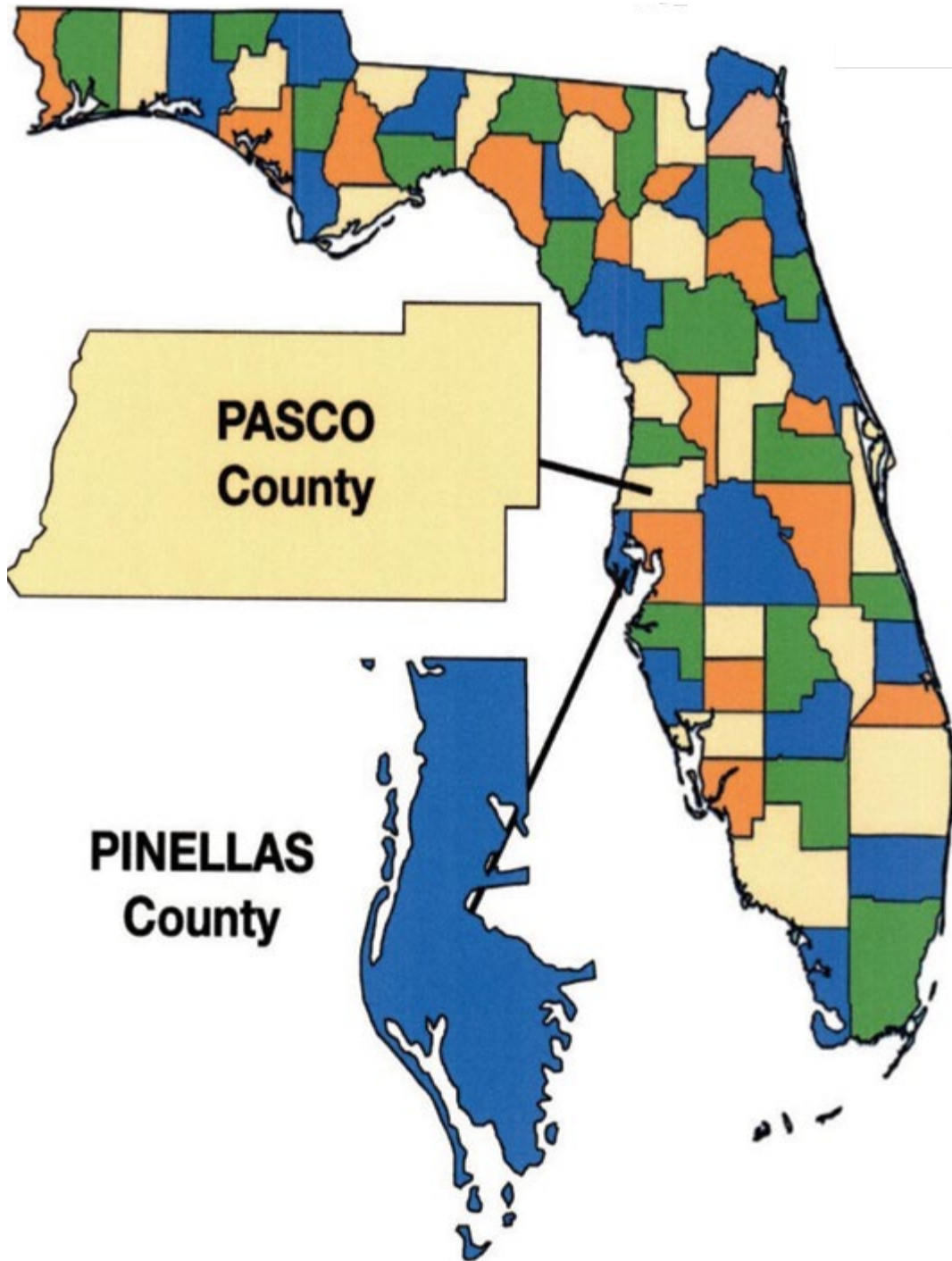


TABLE OF CONTENTS

I	The Aging Network: A National, State and Local Perspective	1
II	Profile of the Elderly in PSA 5	13
III	Preferences in Service Delivery	21
IV	Service Provider Agencies	25
V	Area Plan Development	35
VI	Proposed Services and Funding Levels	39



THE AGING NETWORK

A National, State and Local Perspective

THE AGING NETWORK

The aging network encompasses many different state and national organizations dedicated to assisting elders to lead independent, meaningful, and dignified lives in their own homes and communities as long as possible.

The Older Americans Act (OAA) of 1965 established the Administration on Aging (AoA) within the Department of Health and Human Services (HHS) to administer grant programs and serve as a federal focal point for matters concerning elders. In 2012, HHS created the Administration for Community Living (ACL). In addition to the AoA, the ACL includes the efforts of the Office on Disability and the Administration on Developmental Disabilities.

The Older Americans Act also authorized the State Unit on Aging to be the governmental agency designated by the Governor or State Legislature as the focal point for all activities related to the needs and services for elders. The Department of Elder Affairs (DOEA), created in 1991, is the designated State Unit on Aging for Florida and administers the state and federally funded programs for seniors, including: Community Care for the Elderly (CCE), Older Americans Act (OAA), Alzheimer's Disease Initiative (ADI), Emergency Home Energy Assistance (EHEAP) and Home Care for the Elderly (HCE). At the local level, these programs are administered by the Area Agency on Aging.

To meet the challenges associated with Florida's growing elder population, the Department of Elder Affairs identified the following goals in the Florida State Plan 2017-2020:

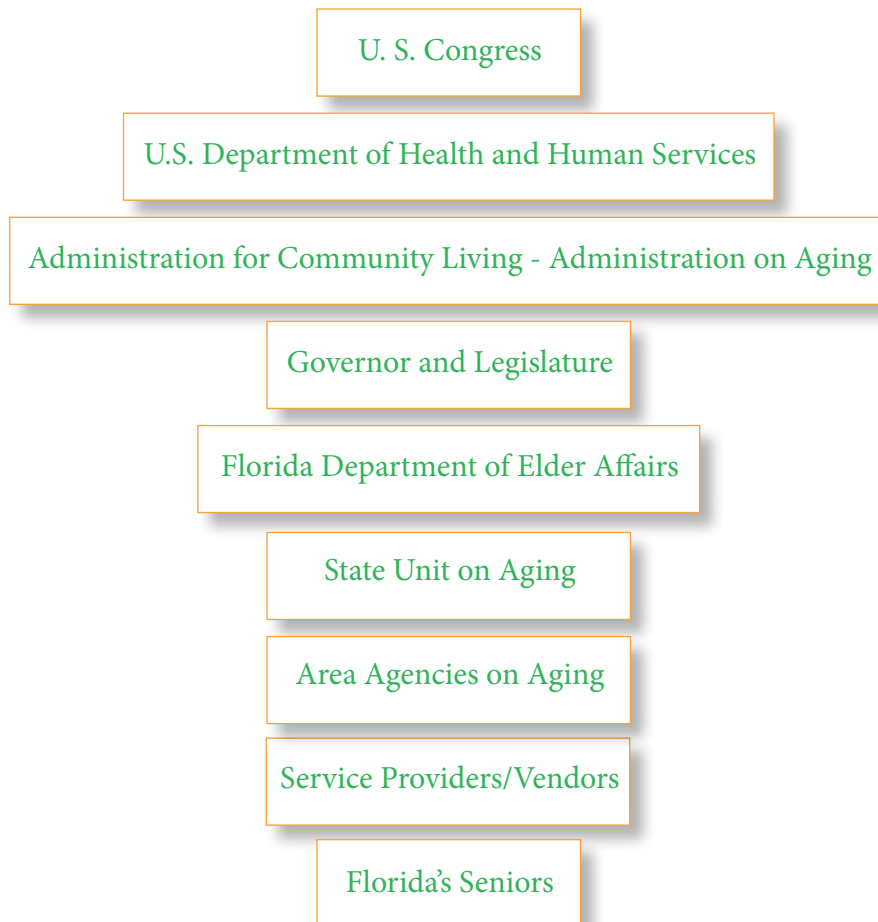
- Goal 1: Information and Access – Enable older people, individuals with disabilities, their families, and other consumers to choose and easily access options for existing mental and physical health, and long-term and end-of-life care
- Goal 2: Provide medical and home and community-based services to enable individuals to maintain a high quality of life for as long as possible, including supports for family caregivers
- Goal 3: Health and Wellness – Empower older people and their caregivers to live active, healthy lives to improve their mental, behavioral, and physical health status
- Goal 4: Ensure that the legal rights of older people are protected and prevent their abuse, neglect and exploitation
- Goal 5: Promote planning and collaboration at the community level that recognizes the benefits and needs of its aging population
- Goal 6: Maintain effective and responsive management

The State Plan serves as a foundation for the Area Agency's Area Plan. The goals in the Area Plan are consistent with the Department's mission and statutory responsibilities. The Area Agency on Aging works in partnership with the Department of Elder Affairs and has an active role in local level planning and responsibilities concerning the strategic issues identified by the Department of Elder Affairs and the Administration on Aging.

THE AGING NETWORK

Area Agencies on Aging (AAA) were created in 1973 to plan and implement social service programs for seniors at the local level. In Florida, the State Unit on Aging divided the state into eleven local Planning and Service Areas (PSAs) and designated eleven Area Agencies on Aging with the responsibility of planning and coordinating resources in each local service area. To date, all of Florida's Area Agencies on Aging have transitioned to Aging and Disability Resource Centers (ADRCs). ADRCs expand their service to include at least one disability population.

Local service providers are a key component in the aging network. They are the center of action and are in direct "one-to-one" contact with consumers. Service providers translate dollars into tangible services for seniors through contracts with the Agency as determined by the service system proposed in the Area Plan. The following illustrates the placement of Florida's Department of Elder Affairs and the Area Agencies on Aging in the governmental portion of the national aging network.



THE AGING NETWORK

Area Agency on Aging of Pasco-Pinellas, Inc.: An Overview

The Area Agency on Aging of Pasco-Pinellas, Inc. (AAAPP), a designated Aging and Disability Resource Center (ADRC), was incorporated and received its 501(c) (3) designation during 2000. It is one of 11 Area Agencies on Aging statewide and one of over 622 nationwide established by Federal Law to implement social service programs for elders at the local level. Prior to becoming a non-profit agency, the Tampa Bay Regional Planning Council (TBRPC) served as the designated Area Agency for Pasco and Pinellas counties from 1974 to 2000.

As a result of federal and state legislation, the AAAPP became one of the first three area agencies federally designated as an ADRC in 2005, with an initial focus to serve adults with severe and persistent mental illness. During 2010, the AAAPP received an Expansion Grant from the Administration on Aging through the Department of Elder Affairs to provide information, education, and options counseling to developmentally disabled individuals aged 50+ and their caregivers aged 60+.

The AAAPP is now one of eleven ADRCs in Florida provides Information & Referral/Assistance to seniors, caregivers, and adults aged 18+ with any type of disability and increases their access to community services, including Medicaid Long-Term Care. The AAAPP continues its history of developing and refining a comprehensive aging service network to help older persons lead healthy and independent lives in the community.

Functions of the Area Agency on Aging are to:

- Plan, develop, fund, and provide a comprehensive and coordinated service delivery system to meet the needs of the older persons residing within the Planning and Service Area
- Enter into contracts and vendor agreements with local service providers to furnish services at the community level
- Serve as an advocate and focal point for the elderly within the community by monitoring, evaluating, and commenting on all policies, programs, and community actions that will affect the elderly
- Monitor and evaluate the effectiveness and efficiency of service providers; provide opportunities for community input on agency policies, procedures, and funding allocations; and coordinate with other service agencies to facilitate service delivery and access to the elderly

THE AGING NETWORK

Programs Administered by the Area Agency on Aging

Federally Funded

A. Older Americans Act (OAA)

The Older Americans Act is generally considered to be the most significant federal recognition of the distinct needs, capabilities, and privileges which are inherent in a specific group, i.e., those aged 60 and over. The activities, mandated and funded under this Act, carry no income eligibility requirement, unlike numerous other federal assistance programs, e.g., Supplemental Nutrition Assistance Program (SNAP, formerly food stamps) and Section 8 Housing. The Older Americans Act is viewed as a direct outgrowth of the 1960 White House Conference on Aging.

The overall purposes of the Act were to establish an “aging network,” provide for the funding of local service programs, establish training and research projects, and stimulate the development of innovative and/or improved services for the elderly. Congress has continued to appropriate funds and update the law with periodic amendments under this Act for the provision of social and nutritional services, staff training, research & demonstration projects, and the operation of the Administration on Aging.

On April 19th, 2016, President Obama signed the Older Americans Act (OAA) Reauthorization of 2016 into law. Previously, the last Older Americans Act reauthorization was in 2006 and considerations for the next re-authorization and amendments was slated for 2011 causing this congressional and executive action to be long overdue. In regards to the 2016 enacted law, bipartisan amendments reflect emphasis on 1. The modernization of multi-purpose senior centers; 2. Highlighting the importance of addressing economic needs; 3. Requirements that health promotion and disease prevention services be evidenced based; and 4. The promotion of Chronic Disease Self-Management and Falls Prevention Programs.

The major components of the OAA permit funds to be utilized as follows:

- Title IIIB: Supportive Services and Senior Centers
- Title IIIC1: Congregate Nutrition Services
- Title IIIC2: Home-Delivered Nutrition Services
- Title IIID: Disease Prevention and Health Promotion Services
- Title IIIE: National Family Caregiver Support Program
- Title VII: Vulnerable Elder Rights Protection Activities

Additionally, the Older Americans Act Amendments require an “adequate proportion” of the Title IIIB funds, excluding amounts for administration, be spent for the following categories of services with at least some funds spent in each of the following three categories:

(1) Access Services - These are transportation, outreach, information, and assistance.

(2) In-Home Services - Include homemakers and home-health aides, visiting and telephone reassurance, chore maintenance, in-home respite care and adult day care, minor home modification, personal care services and other in-home services as defined by the State and Area Agencies in their respective Plans.

THE AGING NETWORK

(3) Legal Assistance

This requirement may be waived by the state agency for any category of service for which the Area Agency on Aging demonstrates that the services provided by other resources meet the needs of older persons in the Planning and Service Area.

State Funded

B. Community Care for the Elderly Act (CCE)

Community Care for the Elderly provides home and community-based services organized in a continuum of care to assist elders, aged 60+, at risk of nursing home placement to live in the least restrictive environment suitable to their needs.

In 1973, the Florida Legislature demonstrated its commitment to meet the special needs of Florida's aging citizens by passing the Community Care for the Elderly (CCE) Act. This Act was amended in 1976, authorizing the funding and implementation of demonstration projects to determine acceptable and cost-effective ways of keeping elderly persons in their own homes to prevent, postpone, or reduce inappropriate or unnecessary institutional placements.

In 1980, the Legislature amended the CCE Act and expanded CCE from a demonstration project to a statewide program for functionally impaired older people. The bill provided for the development of at least one community care service system in each Planning and Service Area.

Individuals must be functionally-impaired and age 60 or older. "Functionally impaired," according to the Community Care Act, refers to persons having physical or mental limitations that restrict individual ability to perform the normal activities of daily living and that impede individual capacity to live independently without the provision of CCE services.

CCE funds are administered through the Department of Elder Affairs. Area Agencies on Aging are responsible for administering funds at the local level. Since 1980, the Area Agency on Aging has assumed responsibility for administering CCE funds for PSA 5.

The Area Agency subcontracts with CCE lead agencies and vendors to provide case management and a full complement of services to consumers in their respective counties of the Planning and Service Area (PSA). The network includes one lead agency in Pasco County, one lead agency in Pinellas County, and multiple vendors..

State Funded

C. Alzheimer's Disease Initiative (ADI)

The Alzheimer's Disease Initiative (ADI) program provides community-based services organized in a continuum of care to assist persons aged 18+ with memory disorders.

The Florida Legislature created the Alzheimer's Disease Initiative in 1985 to provide services and training to meet the

THE AGING NETWORK

special needs of individuals and families affected by Alzheimer's disease and related memory disorders.

ADI has six major components, each of which is devoted to meeting the service, research, and training needs of Floridians stricken by Alzheimer's disease or a related disorder. These components are:

- An Alzheimer's Disease Advisory Committee
- Memory Disorder Clinics
- Model Day Care programs
- Respite Care Programs to provide family caregivers a break from direct, full-time care
- A brain bank, and
- The Alzheimer's Disease Research Trust Fund

ADI funds are administered through the Department of Elder Affairs and by Area Agencies on Aging at the local level. Since 1985, the Area Agency on Aging has assumed responsibility for administering ADI funds for PSA 5.

Services of the ADI program focus on providing respite care for caregivers of persons suffering from Alzheimer's disease or a related disorder, offering them some relief from the constant demands of caregiving. ADI services help eligible consumers to remain in their homes or the home of a caregiver rather than relocating to an institution or nursing home because of unmet personal care needs.

State Funded

D. Home Care for the Elderly (HCE)

Home Care for the Elderly (HCE) seeks to prevent premature or inappropriate institutionalization by helping caregivers of frail, low-income seniors. HCE provides a financial subsidy to caregivers of persons aged 60+ who are eligible for nursing home care through Medicaid, but who are receiving care in a family-type living arrangement in the community. HCE is managed by the lead agencies and subsidy payments are made through the Area Agency on Aging.

There are two types of HCE subsidies. Basic subsidy is a set monthly payment made to the caregiver to assist with the cost of housing, food, clothing and medical or dental services and incidentals not covered by Medicaid, Medicare or any other insurance. The subsidy amount is generally \$160 per month.

State Funded

E. Emergency Home Energy Assistance Program (EHEAP)

EHEAP is Statewide Program funded by federal dollars designed to assist low-income households with at least one member 60 years of age or older in the household experiencing a heating or cooling emergency. Eligible households may receive one benefit for a maximum of \$600.00 in the cooling season and one benefit for a maximum of \$600.00 in the heating season. Applicants are eligible for one Summer/Cooling crisis benefit during the period from April 1 to September 30 and one Winter/Heating crisis benefit between October 1 to March 31 each year. The program allows for payments to utility companies, the purchase of blankets, portable heaters and fans, repairs of existing heating or cooling equipment, and the payment of reconnection fees.

THE AGING NETWORK

Programs/Activities Directly Provided by the Area Agency on Aging

Aging and Disability Resource Center

In 2005, the AAAPP became one of the first three federally designated Aging and Disability Resource Centers (ADRC) in Florida and is currently serving as one of Florida's eleven ADRCs. The ADRC model is designed to provide easier access to community resources, including Medicaid Long-Term Care for seniors, caregivers and adults aged 18+ with a disability.

In PSA 5 staff from the Department of Children and Families (DCF) and the Florida Department of Elder Affairs (DOEA) Comprehensive Assessment Review and Evaluation Services (CARES) Unit work closely as partners with the ADRC.

As an ADRC, the AAAPP provides:

A. Information and Referral/Assistance

The AAAPP provides Information and Referral/Assistance (I&R/A) as an Older Americans Act Title IIIB funded service. As the main entry point for the ADRC, the Helpline is able to guide individuals to community resources, including government funded programs, non-profit agencies, and for-profit businesses serving Pinellas and Pasco counties. In addition, the Helpline links individuals to other ADRC functions, including access to Medicaid Long-Term Care. It is also the entry point for services provided by Area Agency staff such as SHINE (Serving Health Insurance Needs of Elders), and the Senior Victim Advocate Program.

Individuals can contact the Helpline by telephone using a local number or a statewide toll-free number, or by email via the AAAPP's website. The Helpline staff members have one-to-one contact with those seeking help and use a computerized database to provide information about community resources. Staff can also provide advocacy or can actively link the caller to a resource, if needed.

B. Intake and Screening

The AAAPP ADRC provides Intake services for both Pinellas and Pasco counties and Intake works closely with and receives referrals from the Helpline and the Department of Children and Families.

Intake staff members administer a standardized, computerized screening instrument by telephone in order to gather information about an applicant for funded programs and to prioritize their need for services.

Intake is the access point for state funded programs, including the Community Care for the Elderly, Alzheimer's Disease Initiative, and Home Care for the Elderly programs. Intake manages the waiting list for these state funded programs and is responsible for contacting those waiting for services to do an annual re-screening to identify any changes in their situation that would impact their prioritization for service.

THE AGING NETWORK

Intake is also an entry point for access to Older Americans Act programs. Seniors and their caregivers can be screened for federally funded Older Americans Act (OAA) programs through the Intake program or through the OAA providers who screen clients directly.

C. Access to Medicaid Long-Term Care

The ADRC is the entry point in Pasco and Pinellas for the Statewide Medicaid Managed Care Long-Term Care Program (SMMCLTCP). This Medicaid program serves seniors and adults 18+ with a disability. The program uses Managed Care Organizations to provide a continuum of long-term care services, including in-home, assisted living, and nursing home care. The ADRC's role is to provide long-term care education, screening/re-screening of interested individuals, and to assist them with the Medicaid eligibility process when funding is available. Medicaid eligibility includes helping clients who lost SMMCLTCP because their Medicaid eligibility was not renewed. The ADRC also documents grievance and complaints from consumers related to this program. Since SMMCLTCP is a statewide program, the ADRC in PSA 5 has assisted other PSAs with eligibility and re-screening functions as needed.

D. Serving Health Insurance Needs of Elders (SHINE)/Senior Medicare Patrol (SMP)/ Medicare Improvements for Patients and Providers Act (MIPPA)

SHINE is a statewide volunteer-based program that educates people about Medicare. Nationally this program is funded in all fifty states. SHINE empowers individuals to make informed decisions about their Medicare and other health insurance related issues. Volunteers undergo intensive training in order to provide individual and group counseling, education, and assistance. Areas of expertise include: Medicare, Medicaid, long-term care insurance, prescription assistance (including the Medicare Prescription Drug Program), Medigap and Medicare Advantage Plans.

Services are provided at various outreach sites, via telephone, and over the Internet. Volunteers focus on beneficiary rights, options, enrollments and consumer protections. The program assists Medicare beneficiaries of all ages. SHINE counselors are also available to provide community education on a variety of Medicare related topics. These free services are provided locally by the Area Agency on Aging and administered by the Florida Department of Elder Affairs with funding from the Centers for Medicare and Medicaid Services (CMS) and the Administration for Community Living (ACL).

The Senior Medicare Patrol Program (SMP) is funded by a grant award from HHS and ACL. Through the SHINE/SMP program, trained volunteers provide local outreach, education, and assistance to Medicare beneficiaries to protect them from the economic and health-related consequences associated with Medicare fraud, errors, and abuse. SMP is a trusted and expert source of information about Medicare fraud, errors, and abuse. Part of the SMP mission is to report health care fraud, errors, and abuse. When errors are suspected, SMPs guide beneficiaries in the process of correcting them; when fraud or abuse is suspected, SMPs refer complaints to the proper authority. However, SMPs do not investigate suspected fraud and abuse- that is the role of CMS, the OIG, and law enforcement.

SHINE Counselors also identify, educate, and assist persons who are potentially eligible for benefits under the

THE AGING NETWORK

Medicare Improvements for Patients and Providers Act of 2008 (MIPPA). These programs include the Low-Income Subsidy (LIS), and other subsidies such as the Medicare Savings Program (MSP). These programs provide financial assistance to those who meet the income and asset eligibility requirements. The AAAPP assists Medicare beneficiaries of all ages to complete these applications..

E. Senior Victim Advocate Program and Title VII Elder Abuse Prevention

The Senior Victim Advocate Program serves elderly victims of crime in both Pasco and Pinellas counties through a Victims of Crime Act (VOCA) grant from the Florida Attorney General's Office. This program provides specialized services to seniors who may be victims of crimes including: domestic violence, elder abuse, burglary, assault or battery, or victims of financial exploitation, fraud, or economic crime.

The program assists victims regain the quality of life, security, and independence they experienced prior to the crime. Services to achieve that goal include: crisis and supportive counseling, criminal justice and advocacy and assistance with completion of impact statements, restitution requests, victim compensation applications, and complaint forms.

The Victim Advocates work in conjunction with law enforcement, the judicial system, the Department of Children and Families, consumer protection departments, and other state regulatory bodies, domestic violence programs, senior services, and private sector programs, in order to meet the needs of senior victims of crime. The Victim Advocates also provide elder abuse prevention information to professionals and community residents.

The Senior Safety Phone Project operates within this program. Cell phones that are no longer used are collected and distributed to seniors at sites throughout Pinellas and Pasco counties to call 911.

F. National Family Caregiver Support Program (NFCSP)

Funded by the Older Americans Act, the Title IIIIE National Family Caregiver Support Program offers a diverse array of support services for family caregivers of an individual over the age of 60 and for grandparents or other individuals aged 55 and over who are relative caregivers of children aged 18 and under or children over the age of 18 with a disability.

This program targets individuals with the greatest social and economic need, with particular attention to low-income minority individuals, individuals residing in rural areas, and limited English speaking persons, and gives priority to caregivers who are experiencing high levels of stress or are in crisis.

Through a waiver from the Department of Elder Affairs, the AAAPP continues to provide screening and assessment for family caregivers of an individual over the age of 60 in both Pasco and Pinellas counties. The clients must have two (2) areas of impairment in activities of daily living (ADL) or be diagnosed with dementia to be eligible for respite and supplemental services. Staff members screen to identify the needs of the caregiver and the impairment of the senior and arrange for services, including:

THE AGING NETWORK

- Respite services that allow caregivers to take a needed break from the caregiver role.
- Counseling services for caregivers and/or elder individuals to provide guidance and support.
- Supplemental services that provide chore services for those who need heavy cleaning or yard work, and reimbursement of expenses for medical supplies and services for seniors who are impaired. .

The National Family Caregiver Support Program also provides guidance and support to assist grandparents or an older individual who is a relative caregiver providing care to a minor child. The AAA currently contracts for the provision of legal support services to grandparent caregivers within the PSA.

G. Veterans Directed Home and Community Based Services Program

In 2009, the AAAPP signed a Veterans Directed Home and Community Based Services Program Provider Agreement with Bay Pines Veterans Administration Health Care System and in 2013, the AAAPP signed an agreement with the James Haley VA. These partnerships allow the AAAPP to serve disabled veterans of all ages, thus expanding clients served by the AAAPP.

H. Diapers for Dignity

Understanding certain stigmas and issues with affordability surround older adults with incontinence, the AAAPP pursued an effort to obtain and distribute incontinent supplies to seniors throughout Pasco and Pinellas counties, for free. In 2018, through a generous grant from the Pinellas Community Foundation and Senior Citizens Services, the AAAPP was able to launch the first of its kind in the state of Florida, “Adult Incontinence Supply Bank”. Supplemented by private donors of cash or unopened incontinent supplies, the AAAPP partners with multiple distribution points throughout PSA 5 in order to augment or furnish in totality, these necessary supplies. By simply contacting the Helpline, an older adult can be connected to a distribution point.

I. Aging on the Suncoast Television & Caregiver Connect Video Series

The AAAPP’s community access television program, Aging on the Suncoast, celebrated 31 years of broadcasting in 2019. Produced monthly by Pinellas County Government’s PCC-TV, the shows are broadcast over 90 times per month on the Pinellas and Pasco County Government channels through a variety of television cable companies. Programs and services of interest to seniors and caregivers are featured on the show. Topics include but are not limited to: Grandparents/Relative Caregivers for Children, Health and Wellness, Nutrition Services and Volunteerism, LGBT Seniors, Abuse, Neglect, Exploitation & Elder Consumer Justice, Senior Disaster Preparedness, Legal Assistance for Older Adults, Alzheimer’s Disease and Related Disorders, SHINE Medicare Counseling and Financial Assistance Resources for Seniors. Past videos may be found at the AAAPP’s YouTube channel by simply searching YouTube for, “Area Agency on Aging of Pasco-Pinellas, Inc.”

Through a generous pilot project grant from the Pinellas Community Foundation, the AAAPP endeavored

THE AGING NETWORK

on creating resource videos using “Facebook Live”. This (4) part video series, entitled “Caregiver Connect” offers important and useful information aimed at caregivers and especially those who cannot leave the home due to the caring for another. Topics include and can be found on the AAAPP YouTube Page: “Behavior & Communication Techniques for Alzheimer ‘s/Dementia Caregivers”, “Legal & Financial Aspects of Caregiving”, “Coping & Stress Management for Caregivers” and “Caregiving Sustainably: Looking at the Long Term”.

J. Volunteer Programs

The AAAPP relies heavily on volunteers to respond to the needs of elder residents. Although volunteers cannot meet all the future demands of Pasco and Pinellas elders, they significantly enhance and supplement the services and operations of the agency. Beginning with our Board of Directors and Advisory Council, volunteers contribute a tremendous number of hours of service.

SHINE, the Senior Victim Advocate Program, and the Safety Cell Phone Project are programs that offer volunteer opportunities and continue to recruit dedicated individuals interested in serving the needs of our elder residents.



PROFILE OF THE ELDERLY IN PSA 5

PROFILE OF THE ELDERLY IN PSA 5

A. Pasco County:

Bordered by the Gulf of Mexico on the Western shore, and land stretching eastward varying from urban to semi urban with pockets of rural. Pasco County has a total population equaling 505,709 individuals and of that persons over the age of sixty equals 148,996 or 29.5%. The age 85+ population accounts for 3.1% of the total population, and 10.3% of the aged 60+ population. While the entire county has no rural designation there are pockets of rurality primarily in the central and eastern portion.

Of the total 60+ population residing in Pasco County, 9.6% are living at or below the Federal Poverty Level. Low income (income below 125% of poverty level) aged 60+ individuals represent 15.4% of the aged 60+ population. Of the aforementioned 15.4%, low income minority individuals make up 2.3%

Broken down by race, 94.9% of the aged 60+ population identifies as White while 4.8% or 7,245 are Black or other minorities. Ethnically, those who identify as Hispanic make up 5.7% or 8,521 individuals aged 60+.

Of interest is the makeup of individuals aged 60+, living alone. Similar to the PSA, Females are living alone at a higher rate than males with 23,529 females or 15.7% of the total 60+ population. Males represent 12,268 or 8.2% of those aged 60+ and living alone. Combined, 35,797 individuals or 24% of the total aged 60+ population are living alone.

Department of Elder Affairs 2017 Florida County Profiles

B. Pinellas County:

A peninsula bordered by the Gulf of Mexico on the Western shore, Pasco County to the North, and Tampa Bay on the Eastern Shore, Pinellas County has a total population of 962,003 individuals of all ages. Although Pinellas is smaller in geographic size (280 square miles) compared to Pasco County, it has a larger population regarding all ages and aged 60+. Proportionately, Pinellas is similar to Pasco County by number and percentage regarding aged 60+ compared to the total population.

Pinellas County has the larger population of those age 60+ in the PSA. There are 309,604 persons age 60+ who reside in Pinellas County, comprising 32.2% of the total county population. The aged 85+ population accounts for 3.7% of the total population and 11.4% of the 60+ population.

Of the total 60+ population residing in Pinellas County, 10.2% are living at or below the Federal Poverty Level. Low income (income below 125% of poverty level) aged 60+ individuals represent 15% of the aged 60+ population. Of the aforementioned 15%, low income minority individuals make up 3%

Broken down by race, 92% of the aged 60+ population identifies as White while 7.8% or 24,231 are Black or other minorities. Ethnically, those who identify as Hispanic make up 3.8% or 11,729 individuals aged 60+.

Of interest is the makeup of individuals aged 60+, living alone. Similar to the PSA, Females are living alone at a higher rate than males with 61,844 females or 19.9% of the total 60+ population. Males represent 32,831 or 10.6% of those aged 60+ and living alone. Combined, 94,675 individuals or 30.5% of the total aged 60+ population are living alone

Department of Elder Affairs 2017 Florida County Profiles

PROFILE OF THE ELDERLY IN PSA 5

Population Trends of 60+

1960 Through 2017

Service Area	1960	1970	1980	1990	2000	2010	2017	Increase/ Decrease 2000-2017	Percent Change 2000- 2017
Pasco County	9,752	31,988	79,048	110,108	124,745	127,383	148,966	24,221	19.42%
Pinellas County	121,909	192,612	254,404	271,220	267,097	259,784	302,604	35,507	13.29%
TOTAL	131,661	224,600	333,452	381,328	391,842	387,167	451,570	259,728	15.24%

2017 Florida County Profile Projections, Florida Department of Elder Affairs

Cfr Population Trends of 60+ population: Pasco and Pinellas Counties 1960, 1970, 1980, 1990, 2000

Florida: 2010 "Summary Population and Housing Characteristics - 2010 Census of Population and Housing, Issued October 2012

PROFILE OF THE ELDERLY IN PSA 5

Characteristics of 60+ Low Income Population

Poverty by Category	PSA 5	Pasco County	Pinellas County
Total Population 60+	458,600	148,996	309,604
Percent of Total Population	31.2%	29.5%	32.2%
Low Income Level Aged 60+	45,780	14,303	31,477
Percent of 60+ Population	10.0%	9.6%	10.2%
Near Low Income Level Aged 60+	69,246	22,934	46,312
Percent of 60+ Population	15.1%	15.4%	15.0%
Low Income Minority Aged 60+	8,837	2,160	6,677
Percent of 60+ Population	1.9%	1.4%	2.2%
Near Low Income Level Minority Aged 60+	12,508	3,366	9,142
Percent of 60+ Population	2.7%	2.3%	3.0%

2017 Florida County Profile, Florida Department of Elder Affairs

PROFILE OF THE ELDERLY IN PSA 5

Characteristics of Minority Elderly Population

Minority by Category	PSA 5	Pasco County	Pinellas County
Total Population 60+	458,600	148,996	309,604
HISPANIC AGED 60+	20,250	8,521	11,729
Percent of 60+ Population	4.4%	5.7%	3.8%
BLACK AGED 60+	21,828	4,220	17,608
Percent of 60+ Population	4.8%	2.8%	5.7%
OTHER MINORITIES 60+	9,648	3,025	6,623
Percent of 60+ Population	2.1%	2.0%	2.1%
*TOTAL MINORITIES 60+	50,967	15,491	35,476
Percent of 60+ Population	11.1%	10.4%	11.5%
LIMITED ENGLISH SPEAKING PERSONS 60+	12,887	4,208	8,679
Percent of 60+ Population	2.8%	2.8%	2.8%

**The total of minorities by category exceeds "Total Minorities 60+" because persons may be counted in more than one category.*

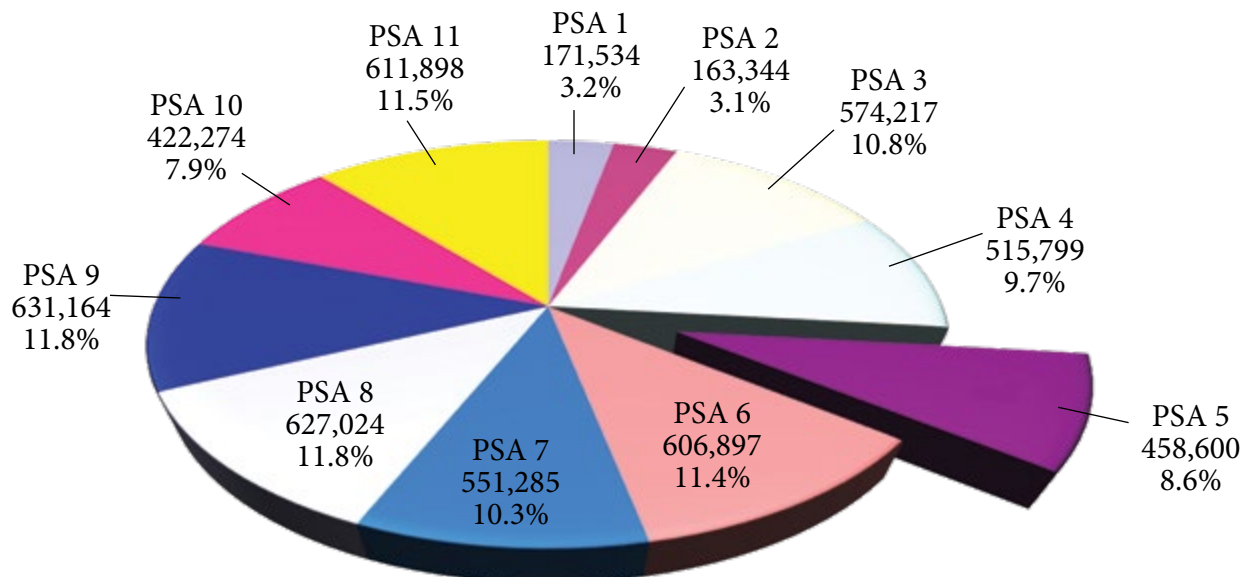
2017 Florida County Profile Projections, Florida Department of Elder Affairs

PROFILE OF THE ELDERLY STATEWIDE

2017 60+ Population Density in Planning and Service Areas

Area	Counties	Total Population	60+ Population	% of PSA Population
PSA 1	Escambia, Okaloosa, Santa Rosa, Walton	745,005	171,534	23.0%
PSA 2	Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, Washington	750,965	163,344	21.8%
PSA 3	Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, Union	1,715,882	574,217	33.5%
PSA 4	Baker, Clay, Duval, Flagler, Nassau, St. Johns, Volusia	2,111,284	515,799	24.4%
PSA 5	Pasco, Pinellas	1,467,712	458,600	31.2%
PSA 6	Hardee, Hillsborough, Highland, Manatee, Polk	2,539,293	606,897	23.9%
PSA 7	Brevard, Orange, Osceola, Seminole	2,681,462	551,285	20.6%
PSA 8	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota	1,723,683	627,024	36.4%
PSA 9	Indian River, Martin, Okeechobee, Palm Beach, St. Lucie	2,054,902	631,164	30.7%
PSA 10	Broward	1,873,970	422,274	22.5%
PSA 11	Dade, Monroe	2,819,984	611,898	21.7%
FLORIDA		20,484,142	5,334,036	26.0%

2017 60+ Florida Population Distribution Compared to the Statewide Total



PROFILE OF THE ELDERLY IN PSA 5

Characteristics of 60 + Population - 2017

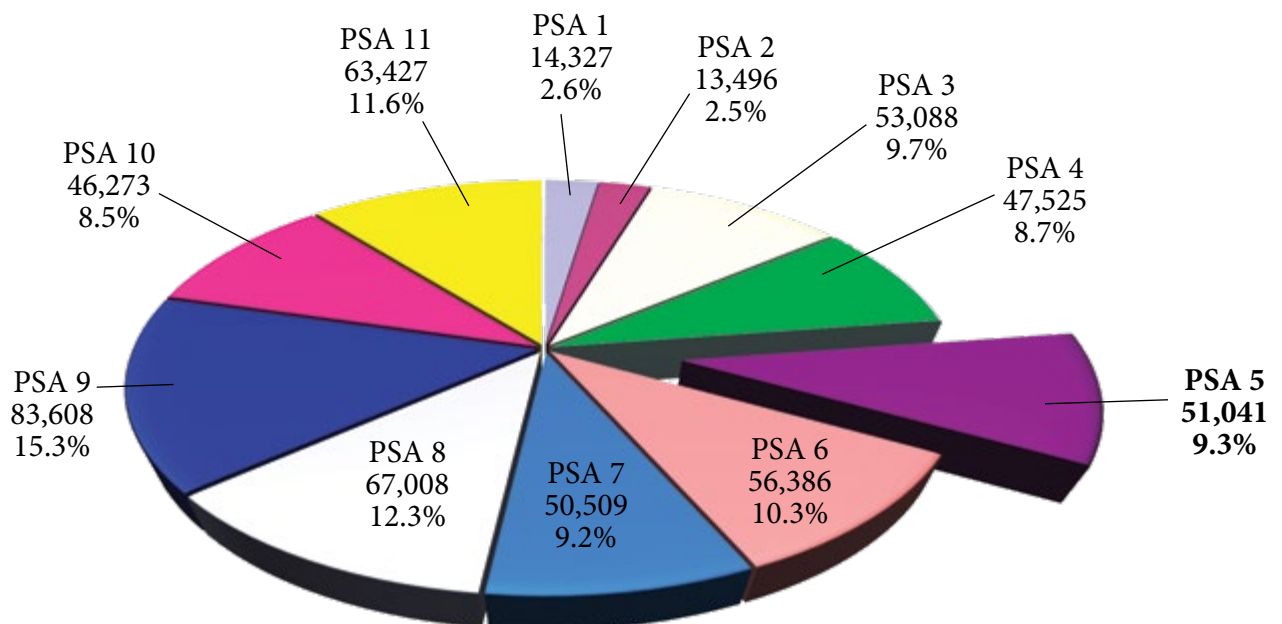
Service Area	Total Population All Ages	Total Population Age 60+	60+ % of Total	Total Population Age 75+	Total Population Age 85+	Low Income Age 60+	Rural Age 60+ *	60+ Living Alone	Limited English Proficiency
Pasco County	505,709	148,996	29.5	51,640	15,471	14,303	1,800	35,797	4,208
Pinellas County	962,003	309,604	32.2%	107,758	35,570	31,477	0	94,675	8,679
TOTAL	147,712	458,600	31.2%	158,398	51,041	45,780	1,800	140,472	12,887

PROFILE OF THE ELDERLY STATEWIDE

85 + Population in Florida - 2017

Area	County	Total Population	85+ Population	% of PSA Population
PSA 1	Escambia, Okaloosa, Santa Rosa, Walton	745,005	14,327	1.9%
PSA 2	Bay, Calhoun, Franklin, Gadsden, Gulf, Holmes, Jackson, Jefferson, Leon, Liberty, Madison, Taylor, Wakulla, Washington	750,965	13,496	1.8%
PSA 3	Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, Union	1,715,882	53,088	3.1%
PSA 4	Baker, Clay, Duval, Flagler, Nassau, St.Johns, Volusia	2,111,284	47,525	2.3%
PSA 5	Pasco, Pinellas	1,467,712	51,041	3.5%
PSA 6	Hardee, Hillsborough, Highland, Manatee, Polk	2,539,293	56,386	2.2%
PSA 7	Brevard, Orange, Osceola, Seminole	2,681,462	50,509	1.9%
PSA 8	Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota	1,723,683	67,008	3.9%
PSA 9	Indian River, Martin, Okeechobee, Palm Beach, St. Lucie	2,054,902	83,608	4.1%
PSA 10	Broward	1,873,970	46,273	2.5%
PSA 11	Dade, Monroe	2,819,984	63,427	2.2%
TOTAL		20,484,142	546,688	2.7%

85+ Population in Florida - 2017





PREFERENCES IN SERVICE DELIVERY

PREFERENCES IN SERVICE DELIVERY

The AAA has developed an array of policies and strategies that are considered in giving preference for service delivery. The policies and strategies are based on federal and state requirements, board policy, an intradistrict funding formula, and the assurance of a basic array of services in each county. It has always been the policy of the Area Agency on Aging to fund as wide a range of services as resources allow to provide a continuum of in-home, in-community and access services. However, with dwindling resources on the federal and state level, the Area Agency on Aging must consider the following in targeting its existing resources:

A. AAA Priorities

The need for prioritizing consumers was necessitated due to limited resources and large waiting lists. The system for determining priority differs somewhat with the funding source of the program.

The Department of Elder Affairs established a process to prioritize new consumers for state funded programs, such as services for CCE, HCE and ADI. A uniform comprehensive assessment is completed to determine the individual's priority for service. Primary consideration is given to serving individuals who are victims of abuse, neglect, and exploitation and those determined by the DOEA CARES Unit to be at imminent risk of nursing home placement.

The AAAPP has established OAA Prioritization Policies and Procedures. These policies give priority to low-income minority individuals, older individuals residing in rural areas, older individuals with greatest economic need, older individuals with greatest social need, older individuals at risk of institutional placement, older individuals with limited English proficiency, and service-specific requirements that are consistent with DOEA minimum standards for the service, and the Intake Screening and Assessment Risk Score as required for OAA Registered Services. Additionally, OAA contracted providers are required to develop and implement their own service specific policies and procedures. These must be consistent with AAAPP Prioritization policies and approved by the AAAPP.

B. Regulation Requirements

The Older Americans Act requires preference of service delivery be given to:

Older individuals with greatest economic need; and older individuals with greatest social need, (with particular attention to low-income older individuals, including low-income minority older individuals, older individuals with limited English proficiency, and older individuals residing in rural areas). Additionally, the Older Americans Act requires area agencies on aging to set specific objectives for providing services to:

Older individuals with greatest economic need,

Older individuals with greatest social need,

Older individuals at risk for institutional placement,

Low-income minority older individuals,

Older individuals with limited English proficiency: and

Older individuals residing in rural areas.

PREFERENCES IN SERVICE DELIVERY

The AAA has followed and carried out these mandates by requiring that individuals meeting these criteria be given preference for services. Funded service providers are required to develop a specific, measurable plan of action to satisfy the needs of targeted groups in accordance with their need.

In accord with the Older Americans Act, the Area Agency on Aging will continue to place special emphasis on outreach to the rural elderly, older individuals of greatest economic need (with particular attention to low-income minority individuals and older individuals residing in rural areas), older individuals of greatest social need (with particular attention to low-income minority individuals and older individuals residing in rural areas), older individuals with severe disabilities, older individuals with limited English proficiency, older individuals with Alzheimer's disease and related disorders with neurological and organic brain dysfunction (and the caretakers of such individuals), and older individuals at risk of institutional placement.

In addition to our own agency outreach, the AAA contracts with nutrition service providers to provide outreach services to the special emphasis categories of older individuals. Their plans specify how they will conduct outreach activities with final approval by the AAA. The outreach plans are monitored by the AAA for compliance and progress and outreach statistics are reported quarterly. With limited Federal and State funds, currently there are wait lists for many services. For this reason, outreach efforts are being planned by the AAA utilizing an outreach position to concentrate on the focus of reaching older individuals identified as targeted populations by the OAA as well as for additional programs such as SHINE, SMP, MIPPA, VOCA and our Helpline.

C. Location of Service Sites

The AAA requires that service providers locate their offices and sites in areas of greatest accessibility to older persons, particularly when services are rendered in the office. Technical assistance is provided by the Area Agency to identify areas that target economically, socially needy elderly, rural elders, and low-income minority elders. Final approval of service sites rests with the AAA and is accomplished through the grant critiquing process and on-site reviews. The AAA requires that service providers give prior notice of intent to move the location of a site. This move is subject to the approval of the AAA.

Most of the AAA's service providers have been in existence for numerous years. Because of their experience in serving PSA 5's elders, the service providers are located in appropriate locations that demonstrate their commitment to serving older persons of greatest economic or social need and the minority elderly.

D. Transfer of OAA Funds Between Titles

The AAA recognizes the need to use, depending on service requirements, each Title IIIB and IIIC allotment for the purpose for which it was made. Also, the AAA recognizes that an adequate proportion of its Title IIIB supportive service allotment must be used for priority services. The AAA utilizes transfer authority under the Older Americans Act to a great extent in order to meet the needs of the growing elderly population. The ability to transfer under the law allows the AAA the flexibility to plan for local needs. Services would be more adversely impacted without such flexibility. The Older Americans Act Amendments of 2006 permit Area Agencies on Aging to transfer up to 40 percent between Titles IIICI and Title IIICII and 30 percent between

PREFERENCES IN SERVICE DELIVERY

Title IIIC and Title IIIB. There is, however, no transfer authority allowed either in or out of Title IIID or Title VII. The AAA primarily shifts funds out of Title IIIC (Nutrition) into IIIB (Support Services) to enhance and expand social service capability. Additionally, some transfers take place from IIIC1 (Congregate Nutrition) into IIIC2 (Home Delivered Nutrition) to better serve the homebound and frail elderly.

E. Priority Services

The Older Americans Act requires that an “adequate proportion” of Title IIIB funds must be spent on priority services. The amendments require the state to establish a minimum percentage for each priority category. Based on the Florida State Plan on Aging, the following minimum percentages were established which would not adversely impact the existing service system:

Category	Minimum
Access Services – including transportation, health services (including mental health services), outreach, information and assistance and case management services..	20%
In-Home Services – including supportive services for families of older individuals who are victims of Alzheimer’s disease and related disorders with neurological and organic brain dysfunction	8%
Legal Assistance	1%

F. Geographic Allocation of Funds

PSA 5 consists of two counties: Pasco and Pinellas. The intradistrict funding formula is used to distribute Older Americans Act funds between the two counties. The formula includes the following criteria:

- Number of persons 60 years of age and older;
- Number of persons 60 years of age and older with income below poverty level;
- Persons 85 years of age and older; and
- Persons 65 years of age and older.

Based on the intradistrict funding formula, Pinellas County receives 54.70 percent of the total funding and Pasco County receives 39.55 percent. A two percent variance from the funding formula is allowed based on population changes. Local Service Program (LSP) funding is distributed at the discretion of the AAA and with the approval of the agency’s Board of Directors to offset funding losses as a result of demographic or other significant changes affecting the service system.

In addition to population distribution within counties, other factors considered when determining allocations by service category for each county are:

- Analysis of current program allocations/utilization of funds;
- Inflationary adjustment;
- Non-recurring program costs and
- Documented need for new and/or expanded service levels

SERVICE PROVIDER AGENCIES

Service Provider and AAAPP Services

The Area Agency on Aging and its service provider agencies utilize Older Americans Act, Community Care for the Elderly, Alzheimer’s Disease Initiative and Home Care for the Elderly funds to meet identified service needs of older individuals. Within PSA 5, county boundaries have predominantly been used to delineate service delivery areas. As a result, the aging services delivery system in PSA 5 has actually developed into two “mini service delivery systems,” each serving the older individuals of one of the two counties in the Planning and Service Area (PSA). Therefore, the following description of the existing service delivery system is organized by service and county.

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>ADULT DAY CARE</p> <p>Provides a social program which assures that a protective environment and preventive, remedial and restorative services are provided for functionally impaired adults in need of such care.</p>	<p>NEIGHBORLY CARE NETWORK</p> <p>13945 Evergreen Avenue Clearwater, FL 33762 Phone: 727/ 573-9444 FAX: 727/ 572-8214</p> <p>CONTACT PERSONS</p> <p>Maribeth Braden, Director of Adult Day Care David Lomaka, Executive Director</p>	<p>COMMUNITY AGING & RETIREMENT SERVICES, INC.</p> <p><u>West Pasco</u></p> <p>Rao Musunuru, M.D. Enrichment Center 12417 Clock Tower Parkway Hudson, FL 34667 Phone: 727/862-9291 • FAX: 727/862-9366</p> <p><u>East Pasco</u></p> <p>CARES Crescent Center 13906 South Fifth Street Dade City, FL 33525 Phone: 352/523-1500 • FAX: 352/523-2330</p> <p>CONTACT PERSONS</p> <p>Mary Stahl, Enrichment Program Supervisor Jemith Rosa, CEO</p>
<p>CAREGIVER PROGRAM</p> <p>The National Family Caregiver Support Program provides in-home support services to caregivers in both Pasco and Pinellas Counties. The caregiver must be caring for a person age 60 or older.</p>	<p>To Apply for Service Call 1-800-963-5337 If calling from outside the area, call 727/217-8111</p> <p>AREA AGENCY ON AGING OF PASCO-PINELLAS, INC.</p> <p>9549 Koger Blvd. Gadsden Building, Suite 100 St Petersburg, FL 33702</p> <p>CONTACT PERSONS</p> <p>Jason Martino, Director of Planning Ann Marie Winter, Executive Director</p>	<p>To Apply for Service Call 1-800-963-5337 If calling from outside the area, call 727/217-8111</p> <p>AREA AGENCY ON AGING OF PASCO- PINELLAS, INC.</p> <p>9549 Koger Blvd. Gadsden Building, Suite 100 St Petersburg, FL 33702</p> <p>CONTACT PERSONS</p> <p>Jason Martino, Director of Planning Ann Marie Winter, Executive Director</p>

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>CAREGIVER PROGRAM GRANDPARENTS CARING FOR GRANDCHILDREN</p> <p>The National Family Caregiver Support Program provides legal support services to grandparents or other individuals age 55 and older who serve as the primary relative caregiver of a child age 18 or younger or a child over the age of 18 with a disability.</p>	<p>GULFCOAST LEGAL SERVICES, INC.</p> <p>South Pinellas: 501 First Avenue North, Suite 420, St. Petersburg, 33701 Phone: 727/821-0726 ext. 224 FAX: 727/821-3340</p> <p>CONTACT PERSONS Jeff Canup, Staff Attorney Tammy Greer, Executive Director</p>	<p>BAY AREA LEGAL SERVICES, INC.</p> <p>Senior Legal Helpline 888-895-7873</p> <p><u>West Pasco:</u> 7340 Little Road; Suite 101 New Port Richey, FL 34654 Phone: 727/847-5494 • FAX: 727/816-1071</p> <p><u>East Pasco:</u> 14950 US Hwy 301, Dade City, FL 33523 Phone: 352/567-9044 • FAX: 352/567-0681</p> <p><u>Administrative Offices:</u> 1302 N. 19th Street, Suite 400 Tampa 33605-5230 Phone: 813/223-1343 • FAX: 813/232-1403</p> <p>CONTACT PERSONS Guilene Theodore, Attorney, Project Director Richard Woltmann, Executive Director</p>
<p>CHORE</p> <p>Provides the performance of house or yard tasks, including such jobs as seasonal cleaning, essential errands, yard work, lifting and moving, simple household repairs not requiring special tools or materials, for eligible persons who are unable to do these tasks for themselves because of frailty or other disabling condition.</p>	<p>PINELLAS OPPORTUNITY COUNCIL</p> <p>4039 – 8 Avenue South St. Petersburg, FL 33711 Phone: 727/327-3091 • FAX: 727/327-2340</p> <p>ADMINISTRATIVE OFFICE: 501 First Ave N, Ste 517 St. Petersburg, FL 33701 Phone: (727) 823-4101 x 10</p> <p>CONTACT PERSONS Kathleen Russell, Project Director Carolyn King, Executive Director</p>	<p>COMMUNITY AGING & RETIREMENT SERVICES, INC.</p> <p><u>West Pasco</u> Rao Musunuru, M.D. Enrichment Center 12417 Clock Tower Parkway Hudson, FL 34667 Phone: 727/862-9291 • FAX: 727/862-9366</p> <p><u>East Pasco</u> CARES Crescent Center 13906 South Fifth Street Dade City, FL 33525 Phone: 352/523-1500 • FAX: 352/523-2330</p> <p>CONTACT PERSONS Mary Stahl, Enrichment Program Supervisor Jemith Rosa, CEO</p>

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>COMMUNITY CARE FOR THE ELDERLY (CCE) LEAD AGENCY</p> <p>Community Care for the Elderly</p> <p>Home Care for the Elderly</p> <p>Alzheimer’s Disease Initiative</p> <p>The designated lead agencies use case managers and an array of community-based services to assist seniors aged 60+ who are at risk of nursing home placement. The Lead Agencies administer the following programs: Community Care for the Elderly (CCE), Home Care for the Elderly (HCE), and the Alzheimer’s Disease Initiative (ADI). ADI serves persons age 18 or older who have a memory disorder.</p>	<p>To Apply for Service Call 1-800-963-5337 If calling from outside the area, call 727/217-8111</p> <p>GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC. 14041 Icot Boulevard Clearwater, FL 33760 Phone: 727/479-1800 • FAX: 727/507-4355</p> <p>CONTACT PERSONS Kristina Jalazo, Project Director Dr. Sandra Braham, President/CEO</p>	<p>To Apply for Service Call 1-800-963-5337 If calling from outside the area, call 727/217-8111</p> <p>COMMUNITY AGING & RETIREMENT SERVICES, INC.</p> <p><u>West Pasco</u> Rao Musunuru, M.D. Enrichment Center 12417 Clock Tower Parkway Hudson, FL 34667 Phone: 727/862-9291 • FAX: 727/862-9366</p> <p><u>East Pasco</u> CARES Crescent Center 13906 South Fifth Street Dade City, FL 33525 Phone: 352/523-1500 • FAX: 352/523-2330</p> <p>CONTACT PERSONS Edith Golden, Project Director Jemith Rosa, CEO</p>

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>COUNSELING</p> <p>Provides an interactive process, on a one-to-one or group basis, wherein a person is provided direct guidance and assistance in the utilization of needed health and social services, and help in coping with personal problems through the establishment of supportive relationships..</p>	<p>GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC.</p> <p>14041 Icot Boulevard Clearwater, FL 33760 Phone: 727/479-1800 • FAX: 727/507-4355</p> <p>CONTACT PERSONS Kristina Jalazo, Project Director Dr. Sandra Braham, President/CEO</p>	<p>GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC.</p> <p>14041 Icot Boulevard Clearwater, FL 33760 Phone: 727/479-1800 • FAX: 727/507-4355</p> <p>CONTACT PERSONS Kristina Jalazo, Project Director Dr. Sandra Braham, President/CEO</p>

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>DISEASE PREVENTION AND HEALTH PROMOTION SERVICES</p> <p>Services include: Chronic Disease Self-Management Programs, Diabetes Self-Management Programs, Chronic Pain Self-Management Programs, Healthy Eating Everyday, Active Living Everyday, Matter of Balance, and Tai Chi: Moving for Better Balance.</p>	<p>COMMUNITY AGING & RETIREMENT SERVICES, INC.</p> <p>Rao Musunuru, M.D. Enrichment Center 12417 Clock Tower Parkway Hudson, FL 34667 Phone: 727/862-9291 • FAX: 727/862-9366</p> <p>CONTACT PERSONS Karen Alvarez, Project Director Jemith Rosa, CEO</p>	<p>COMMUNITY AGING & RETIREMENT SERVICES, INC.</p> <p>Rao Musunuru, M.D. Enrichment Center 12417 Clock Tower Parkway Hudson, FL 34667 Phone: 727/862-9291 • FAX: 727/862-9366</p> <p>CONTACT PERSONS Karen Alvarez, Project Director Jemith Rosa, CEO</p>
<p>EMERGENCY ALERT RESPONSE</p> <p>Provides a system installed in the client's residence for use in signaling the need for assistance by transmitting of a coded signal over existing telephone lines to a control station on a 7-day per week, 24-hour basis.</p>	<p>CRITICAL SIGNAL TECHNOLOGIES INC.</p> <p>27475 Meadowbrook Rd. Novi, MI 48377 Phone: 888/557-4462 • FAX: 800/325-5145</p> <p>CONTACT PERSONS Heather Robertson, Project Director Phone: 800/848-9399 Jeffrey S. Prough, CEO/President</p>	<p>CRITICAL SIGNAL TECHNOLOGIES INC.</p> <p>27475 Meadowbrook Rd. Novi, MI 48377 Phone: 888/557-4462 • FAX: 800/325-5145</p> <p>CONTACT PERSONS Heather Robertson, Project Director Phone: 800/848-9399 Jeffrey S. Prough, CEO/President</p>

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>EMERGENCY HOME ENERGY ASSISTANCE FOR THE ELDERLY</p> <p>Assists low income households containing a 60+elderly individual whose home heating or cooling source has been cut off or is in danger of being cut off and who lack a means to heat or cool the home.</p>	<p>PINELLAS OPPORTUNITY COUNCIL 501 First Ave N, Ste 517 St. Petersburg, FL 33701 Phone: (727) 823-4101 x 10</p> <p><u>South Pinellas</u> 1111 18th Avenue South St. Petersburg, Florida 33705 Phone: 727-821-0584 Fax: 727-898-5052</p> <p><u>North Pinellas</u> 8384 Bayou Boardwalk Largo, Florida. 33777 Phone: 727-202-6803 Fax: 727-202-6804</p> <p>CONTACT PERSONS Eleanor Brooks, Project Director Carolyn King, Executive Director</p>	<p>PASCO COUNTY COMMUNITY SERVICES</p> <p><u>West Pasco</u> 8620 Galen Wilson Boulevard Port Richey, FL 34668 Phone: 727/834-3297 • FAX: 727/816-1601</p> <p><u>East Pasco</u> 13853 15th Street Dade City, FL 33525 Phone: 352/521-5173 • FAX: 352/521-5176</p> <p>CONTACT PERSONS Danielle Bierman, Human Services Manager Kimberly Price, Community Services Director</p>
<p>HOMEMAKER</p> <p>Provides the accomplishment of specific home management duties performed by a trained homemaker in the home, under the supervision of a professional who has assessed the need for service and has responsibility for implementing the plan of care for the eligible client.</p>	<p>GULF COAST JEWISH FAMILY AND COMMUNITY SERVICES, INC.</p> <p>14041 Icot Boulevard Clearwater, FL 33760 Phone: 727/479-1800 • FAX: 727/507-4355</p> <p>CONTACT PERSONS Kristina Jalazo, Project Director Dr. Sandra Braham, President/CEO</p>	<p>COMMUNITY AGING & RETIREMENT SERVICES, INC.</p> <p><u>West Pasco</u> Rao Musunuru, M.D. Enrichment Center 12417 Clock Tower Parkway Hudson, FL 34667 Phone: 727/862-9291 • FAX: 727/862-9366</p> <p><u>East Pasco</u> CARES Crescent Center 13906 South Fifth Street Dade City, FL 33525 Phone: 352/523-1500 • FAX: 352/523-2330</p> <p>CONTACT PERSONS Mary Stahl, Enrichment Program Supervisor Jemith Rosa, CEO</p>

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>INFORMATION AND ASSISTANCE</p> <p>The Helpline is the entry point for the Aging and Disability Resource Center (ADRC). It provides information and assistance services in Pasco and Pinellas Counties to seniors, caregivers, adults with severe and persistent mental illness, or adults with developmental disabilities and their caregivers. The individuals' needs are determined and they may be directed to government-funded programs, not-for-profit organizations, and for-profit businesses that are listed in the state-wide resource database. Contact with the resource and follow-up with the person is made, as needed.</p>	<p>AREA AGENCY ON AGING OF PASCO-PINELLAS, INC.</p> <p>9549 Koger Blvd. Gadsden Building, Suite 100 St Petersburg, FL 33702 Pasco: 1/800/96-ELDER • 1-800/963-5337 FAX: 727/217-7615 If calling from outside the area, call 727/217-8111</p> <p>CONTACT PERSONS Tawnya Martino, ADRC Director Ann Marie Winter, Executive Director</p>	<p>AREA AGENCY ON AGING OF PASCO-PINELLAS, INC.</p> <p>9549 Koger Blvd. Gadsden Building, Suite 100 St Petersburg, FL 33702 Pasco: 1/800/96-ELDER • 1-800/963-5337 FAX: 727/217-7615 If calling from outside the area, call 727/217-8111</p> <p>CONTACT PERSONS Tawnya Martino, ADRC Director Ann Marie Winter, Executive Director</p>
<p>LEGAL ASSISTANCE</p> <p>Provides legal advice and representation by an attorney (including, to the extent feasible, counseling or other appropriate assistance by a paralegal or law student under the supervision of an attorney), and includes counseling or representation by a non-lawyer when permitted by law, to older individuals with economic or social needs.</p>	<p>GULFCOAST LEGAL SERVICES, INC.</p> <p><u>South Pinellas:</u> 501 First Avenue North, Suite 420, St. Petersburg, 33701 Phone: 727/821-0726 ext. 224 FAX: 727/821-3340</p> <p>CONTACT PERSONS Jeff Canup, Staff Attorney Tammy Greer, Executive Director</p>	<p>BAY AREA LEGAL SERVICES, INC. Senior Legal Helpline 888-895-7873</p> <p><u>West Pasco:</u> 7340 Little Road, Suite 101, New Port Richey, FL 34654 Phone: 727/847-5494 FAX: 727/816-1071</p> <p><u>East Pasco:</u> 14950 US Hwy 301, Dade City, FL 33525 Phone: 352/567-9044 • FAX: 352/567-0681</p> <p><u>Administrative Offices:</u> 1302 N. 19th Street, Suite 400 Tampa 33605-5230 Phone: 813/223-1343 FAX: 813/232-1403</p> <p>CONTACT PERSONS Guilene Theodore, Attorney, Project Director Richard Woltmann, Executive Director</p>

SERVICE PROVIDER AGENCIES

SERVICE CATEGORY	PINELLAS COUNTY	PASCO COUNTY
<p>NUTRITION</p> <p>Provides both congregate and home delivered meals to persons who are unable to prepare nourishing and well-balanced meals for themselves due to financial, social, physical, and/or mental limitations. Persons who attend nutrition sites have the opportunity to socialize with others their age and to be kept well informed of services and activities available to them.</p>	<p>NEIGHBORLY CARE NETWORK 13945 Evergreen Avenue Clearwater, FL 33762 Phone: 727/456-0222 • FAX: 727/456-0229</p> <p>CONTACT PERSONS Anita Frankhauser, LDN, Director of Nutrition David Lomaka, Executive Director</p>	<p>PASCO COUNTY ELDERLY NUTRITION PROGRAM</p> <p>8600 Galen Wilson Boulevard Port Richey, FL 34668</p> <p>Phone: West Pasco-727/834-3287 East Pasco-352/521-5174 FAX: 727/834-3326</p> <p>CONTACT PERSONS Kimberly Price, Community Services Director Tom Snee, Senior Services Manager</p>
<p>TRANSPORTATION</p> <p>Provides travel from residences to Nutrition Sites, Adult Day Care Centers, social service agencies, medical facilities, and shopping centers.</p>	<p>NEIGHBORLY CARE NETWORK 13945 Evergreen Avenue Clearwater, FL 33762 Phone: 727/571-4384 • FAX: 727/573-7781</p> <p>CONTACT PERSONS Tim Lindell, Project Director David Lomaka, Executive Director</p>	<p>PASCO COUNTY PUBLIC TRANSPORTATION</p> <p>8620 Galen Wilson Boulevard Port Richey, FL 34668</p> <p>Phone: 727/834-3456 (West Pasco) 813/235-6059 (Central Pasco) 352/521-4300 (East Pasco) 727/834-3200 (Administration) FAX: 727/834-3344</p> <p>Central Pasco TDD: 800/338-5430</p> <p>CONTACT PERSONS Kurt Scheible, Public Transportation Director Bill Morris – Administrative Services Manager</p>

SERVICE SITES

Adult Day Care & Congregate Dining - PSA 5

- ◆ Galen Wilson Dining Site
8600 Galen Wilson Boulevard
Port Richey, FL 34668
(727) 834-3317
Operating Days: Monday through Friday
Meal Service Time: 11:30AM
- ◆ Southgate Apartments
5352 Charlotte Avenue
New Port Richey, FL 34652
(727) 834-3279
Operating Days: Monday through Friday
Meal Service Time: 11:30AM
- ◆ Land O' Lakes Senior Service Center
6801 Wisteria Loop
Land O' Lakes, FL 34638
(813) 929-1200
Operating Days: Monday through Friday
Meal Service Time: 11:30AM

PASCO COUNTY

- ◆ Shady Hills United Methodist Church
15925 Greenglen Lane
Shady Hills, FL 34610
(727) 856-0879
Operating Days: Monday through Friday
Meal Service Time: 11:30AM
- ◆ Community Services Nutrition Building
13853 15th Street
Dade City, FL 33525
(352) 521-5151
Operating Days: Monday through Friday
Meal Service Time: 12:00PM

- ◆ Zephyrhills Senior Center at St. Elizabeth's
5855 16th Street
Zephyrhills, FL 33642
(813)782-1202
Operating Days: Monday through Friday
Meal Service Time: 12:00PM
- ◆ CARES Claude Pepper Senior Center (ADC)
6640 Van Buren Street
New Port Richey, FL 34653
(727)844-3077
Operating Days: Monday through Friday
- ◆ CARES Crescent Center (ADC)
13906 5th Street
Dade City, FL 33525
(352)518-9300
Operating Days: Monday through Friday

- ◆ Enoch Davis Center
1111 18th Avenue South
St. Petersburg, FL 33705
(727) 823-4442
Operating Days: Monday through Friday
Meal Service Time: 12:00PM
- ◆ Gulfport Multipurpose Center
5501 27th Avenue South
Gulfport, FL 33707
(727) 344-2111
Operating Days: Monday through Friday
Meal Service Time: 11:45AM
- ◆ Pleasant Valley Baptist Church
1700 Klosterman Road
Palm Harbor, FL 34683
(727) 216-6467
Operating Days: Monday through Friday
Meal Service Time: 12:00PM
- ◆ Ridgcrest Community Center
2253 119th Street North
Largo, FL 33778
(727) 584-4846
Operating Days: Monday through Friday
Meal Service Time: 12:00PM

PINELLAS COUNTY

- ◆ Sunshine Center
330 5th Street North
St. Petersburg, FL 33701
(727) 893-7136
Operating Days: Monday through Friday
Meal Service Time: 11:45AM
- ◆ Crystal Lakes Manor
4100 62nd Avenue North
Pinellas Park, FL 33781
(727) 420-0762
Operating Days: Monday through Friday
Meal Service Time: 12:00PM
- ◆ North Greenwood Recreation and Aquatic Complex
900 North Martin Luther King Jr. Ave
Clearwater, FL 33755
(727) 462-6276
Operating Days: Monday through Friday
Meal Service Time: 12:00PM

- ◆ Evergreen Adult Day Center
13945 Evergreen Avenue
Clearwater, FL 33762
(727) 456-0222
Operating Days: Monday through Friday
Meal Service Time: 12:00PM
- ◆ Largo Adult Day Center
11095 131st Street
Largo, FL 33774
(727) 593-1253
Operating Days: Monday through Friday
Meal Service Time: 11:45AM
- ◆ Menorah Manor - Irv Weissman Adult Day Center
255 59th Street N
St. Petersburg, FL 33710
(727)302-3900
Operating Days: Monday through Friday
- ◆ Sea Breeze Adult Day Center
618 94th Ave N
St. Petersburg, FL 33702
(727)623-9092
Operating Days: Monday through Friday



AREA PLAN DEVELOPMENT

AREA PLAN DEVELOPMENT

Area Plan Development – Planning and Service Area 5

The Area Agency on Aging of Pasco-Pinellas (AAAPP) is preparing the Area Plan for the three-year cycle, 2020 through 2022. This Plan will be submitted to the Department of Elder Affairs (DOEA) for approval in September 2019. The Summary Plan document provides a summary of information that will be contained in the Area Plan.

The plan identifies and prioritizes the needs of elders in Pinellas and Pasco counties and specifies what services will be provided to meet those needs. The Area Plan has two purposes: 1) to serve as a planning document that describes priority needs and sets forth goals, objectives, and outcomes to be undertaken on behalf of the elderly in Pasco and Pinellas counties; and 2) to fulfill a commitment to the Department of Elder Affairs (DOEA) as to the manner in which the AAA plans to utilize funds administered by DOEA and carry out the administrative functions as an area agency on aging.

The major steps in the development of the Area Plan are:

- (1) Inventory, analysis, and assessment of the needs of older persons
- (2) Evaluation of community resources, including services, funding, and facilities to meet the needs of PSA 5 elders
- (3) Identification of barriers, deficiencies, or gaps in the service delivery system
- (4) Identification of solutions or services to fill unmet needs and/or bridge gaps in the service delivery system
- (5) Presentation of the Area Plan for 2020-2022 to the Area Agency on Aging's Advisory Council for comments and recommendations
- (6) Presentation of the Summary Plan of 2020 for public comment
- (7) Presentation of the Area Plan for 2020-2022 for review and approval by the Area Agency on Aging's Board of Directors
- (8) Submission of the Area Plan for 2020-2022 to the Department of Elder Affairs for review and approval

The AAAPP utilizes needs assessment information to work with providers, as well as, public and private partners to develop a long-term care system that addresses the needs of all seniors and provides the support pertinent to aging successfully in the home and community. The AAAPP uses a variety of methods to determine the needs of people in Pasco and Pinellas counties age 60 and older and their caregivers. The resources used to assess community needs include:

- The most current DOEA Needs Assessment reflecting needs statewide and specifically, PSA5
- Local level Needs Assessments conducted by the AAAPP and/or any of the providers within the PSA5 aging network
- Statistical and demographic characteristics of older individuals in PSA 5
- Analysis of available resources

AREA PLAN DEVELOPMENT

- Waiting list data
- Input by Advisory Council members
- Public Hearing comments
- Analysis of Information and Referral (Helpline) inquiries
- AAAPP Strengths, Weaknesses, Opportunities, and Threats (SWOT) Analysis conducted in 2018
- Needs Assessments conducted by either Pasco or Pinellas Counties as well as the local municipalities illustrating needs of older adult residents.

Taken together, the variety of informational resources the AAAPP can draw on can help develop an overall picture of the needs of elders and facilitate planning an effective system of services in PSA 5.

The comparison of needs assessment data and the available community resources enables the Area Agency to identify gaps, barriers, and deficiencies in the service delivery system. The Area Agency on Aging selects mechanisms to fill the unmet needs and/or bridge gaps in the service delivery systems. Available mechanisms include: funding of a service under Older Americans Act or Community Care for the Elderly, advocacy efforts to acquire additional funding for a service and/or revision of service guidelines, coordination with existing service agencies, location and development of new service providers, and state/national advocacy to secure needed legislation and/or allocations.

During this plan cycle the Area Agency on Aging is developing programmatic objectives, strategies/action steps that fall under strategic goals consistent with the Department of Elder Affairs and Administration on Aging. The goals established by the Florida Department of Elder Affairs are detailed on Page 3 of this document. These goals established by the DOEA, correlate with the goals in the Strategic Action Plan of the Administration for Community Living for 2017-2020.

During 2020 the Area Agency on Aging proposes to allocate Older Americans Act funds to the following services in Pasco and Pinellas Counties:

- Adult Day Care
- Caregiver Support
- Caregiver Support for Relative Caregivers of Children
- Chore Services
- Congregate Meals*
- Counseling
- Disease Prevention and Health Promotion
- Emergency Alert Response
- Home Delivered Meals*
- Homemaker

AREA PLAN DEVELOPMENT

Information and Referral/Assistance

Intake

Legal Assistance

Transportation

* Includes Nutrition Education, Nutrition Counseling and Outreach

After receipt of public input at the 2020 Public Hearing, the Area Agency on Aging will again seek a waiver from the Department of Elder Affairs to provide the following services directly in Pasco and Pinellas counties:

- Title IIIB Intake Service
- Title IIIIE National Family Caregiver Support Program – Screening and Assessment Services

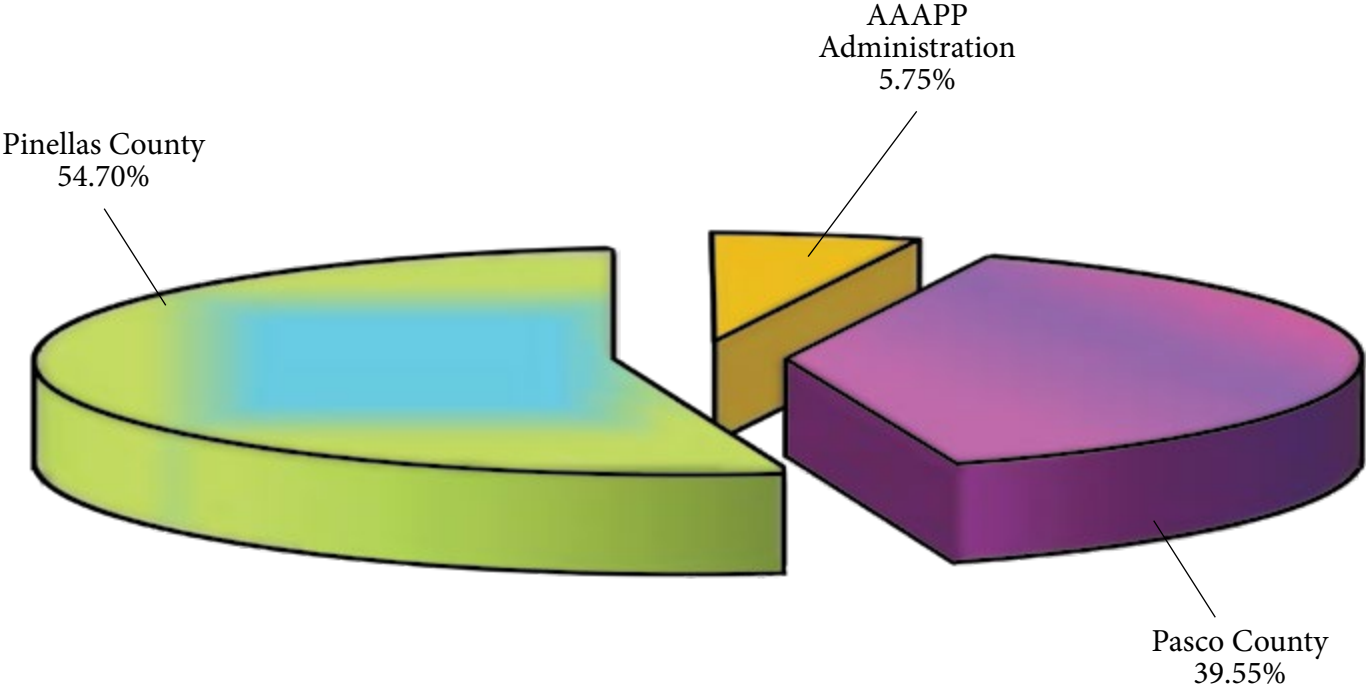
Additionally, the Area Agency on Aging will continue to advocate for the utilization of multiple funding sources to meet identified service needs. The Agency also will make efforts to encourage organizations to aggressively recruit older persons as volunteers; to regularly provide the media with positive information on the status, opportunities, and activities of the elderly; and to facilitate the integration of social, health, and long-term care services.



PROPOSED SERVICES AND FUNDING LEVELS

PSA 5

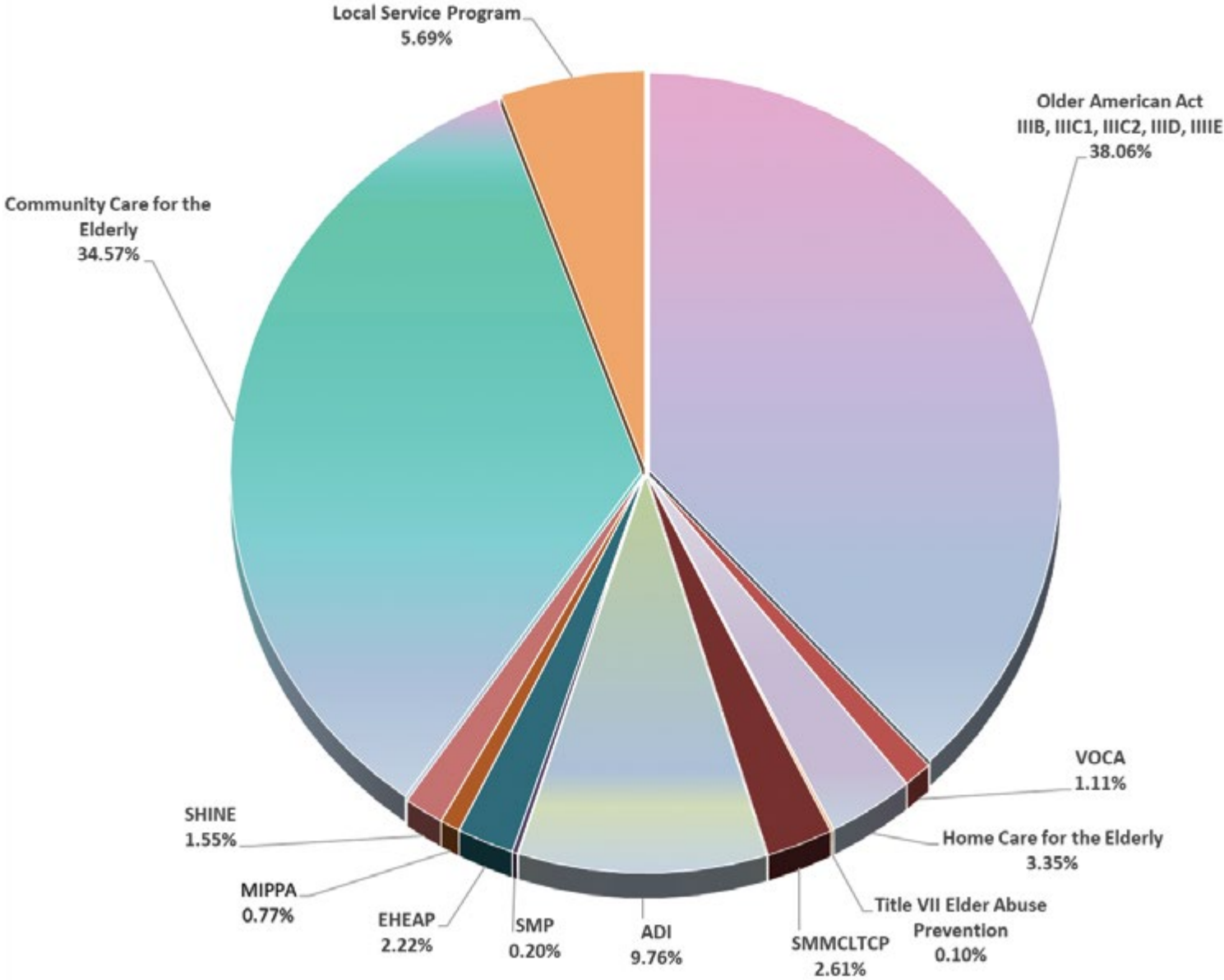
Funding Distribution % of Administration and Service Funding



PSA 5

2019 - 2020 Funded Programs

2019-2020 Funded Programs



Pasco County FY 2020 Older Americans Act and Local Service Programs

	2020 Proposed Continuation OAA - Allocation	2020 General Revenue Continuation
Adult Day Care	203,253	45,489
Chore Services	106,605	26,734
Counseling Gerontological/Mental Health	25,411	6,157
Emergency Alert	24,431	3,300
Homemaker	172,971	25,419
Information & Assistance	125,114	32,622
Intake	47,329	0
Legal	75,244	20,272
Outreach	20,038	0
Transportation	222,518	48,406
Nutrition		
Congregate Dining	276,255	72,745
Home Delivered Meals	671,710	48,493
Title III E Caregiver Support (Legal)	16,000	0
Title III E Caregiver Services (All Other)	276,255	0
LSP Respite		33,436
Title III D Medication Management/Health Support	78,299	0
Nutrition Services Incentive Program (USDA)	103,813	0
Total	2,445,246	363,073

Pinellas County

FY 2020 Older Americans Act and Local Service Programs

	2020 Proposed OAA Continuation Allocation	2020 General Revenue Continuation
Adult Day Care	357,889	61,998
Adult Day Care Vendors	35,000	0
Chore Services	184,254	32,910
Counseling Gerontological/Mental Health	37,105	22,543
Emergency Alert	32,342	11,212
Homemaker	195,000	43,087
Information & Assistance	293,907	32,622
Intake	72,484	0
Legal	62,894	15,713
Outreach	30,688	0
Transportation	430,167	168,105
Nutrition		
Congregate Dining	669,493	0
Home Delivered Meals	1,180,562	301,818
Title III E Caregiver Support (Legal)	36,000	0
Title III E Caregiver Services (All Other)	436,360	0
LSP Respite		72,135
Title III D Medication Management/Health Support	78,299	0
Nutrition Services Incentive Program (USDA)	214,160	0
Total	4,346,604	762,143

July 01, 2019 through June 30, 2020 Community Care for the Elderly Program Allocations

	Pinellas County	Pasco County
Case Management/Case Aide	\$510,653	\$450,576
Intake	\$165,000	\$165,000
Consumer Services	\$2,896,341	\$2,780,613
TOTAL	\$3,571,994	\$3,396,189

Services

Adult Day Care	Material Aide
Adult Day Health Care	Medication Management
Caregiver Training & Support	Occupational Therapy
Chore	Other
Companionship	Personal Care
Counseling	Pest Control
Emergency Alert Response	Physical Therapy
Enhance Chore	Respite Care
Escort	Risk Reduction Financial
Facility Based Respite	Rodent Control
Health Support	Shopping Assistance
Home Delivered Meals	Skilled Nursing
Home Health Aide	Specialized Medical Equipment,
Homemaker	Services and Supplies
Housing Improvement	Transportation
Legal Assistance	

2019-2020 Other Funded Programs

Pasco County

Other Funded Programs	Allocation
Home Care for the Elderly (HCE)	268,575
Alzheimer's Disease Initiative (ADI)	766,066
Statewide Medicaid Managed Care Long-Term Care Program(SMMCLTCP)	265,331
Emergency Home Energy Program (EHEAP)	163,946
Title VII Victim Assistance	10,633
Victims of Crime Assistance for Elders (VOCA)	113,275
Serving Health Insurance Needs of Elders (SHINE0)	157,650
Senior Medicare Patrol Project (SMP)	20,570
Medicare Improvements for Patients and Providers Act(MIPPA)	78,611
Total	1,844,656

2019-2020 Other Funded Programs

Pinellas County

Other Funded Programs	Allocation
Home Care for the Elderly (HCE)	336,250
Alzheimer's Disease Initiative (ADI)	1,220,238
Alzheimer's Disease Initiative (ADI) (Alzheimer's Association)	
Statewide Medicaid Managed Care Long-Term Care Program(SMMCLTCP)	265,331
Emergency Home Energy Program (EHEAP)	251,540
Title VII Victim Assistance	10,633
Victims of Crime Assistance for Elders (VOCA)	113,275
Serving Health Insurance Needs of Elders (SHINE0)	157,650
Senior Medicare Patrol Project (SMP)	20,570
Medicare Improvements for Patients and Providers Act(MIPPA)	78,611
Total	2,454,097

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Anne Corona
Julie Hale
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Linda Lee
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Nancy Giles
Kerry Kimball Marsalek
Jodi Vosburgh
Lena Wilfalk
Kathleen Winters
Lenny Waugh
Rebecca Yackel



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Virginia Cruz | *Executive Assistant*
Sylvia Hill | *Receptionist/Office Assistant*
Wendy Arroyo | *HR Administrator*

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Jasmine Fabre | *Information & Assistance Specialist*
Paige McDaniel | *Intake Specialist*
Cynthia Rennick | *Information & Assistance Specialist*
Ana Rodriguez | *Information & Assistance Specialist*
Douangchai Sarivong | *Information & Assistance Specialist*
Sara Evans | *Intake Specialist Coordinator*
Jennifer Burke | *Intake Specialist*
Rita Johnson | *Intake Specialist*
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Chrysti Reichert | *Lead Medicaid Waiver Specialist*
Leah Carr | *Medicaid Benefits Counselor*
Donald Hill | *Medicaid Benefits Counselor*
Nancy Napolitano | *Medicaid Benefits Counselor*
Arlene Sanchez | *Medicaid Benefits Counselor*
Debra Maulorico | *Medicaid Waiver/Quality Assurance Specialist*
Camy Hayes | *Medicaid Waiver Specialist/Medicaid Benefits Counselor*
Dale Eccellente | *Medicaid Scheduling Specialist*

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Hubert Ayers | *Fiscal Services Coordinator*
Susan Collacchioni | *Contract Compliance Specialist*
Laura Hurley | *A/P Payroll Specialist*
Dijana Radak | *VA Program Coordinator*
Jeffrey Mejeras | *LAN Administrator*



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Christina Simonetti | *Victim Advocate Program Manager*
Michelle Arias | *Victim Advocate*
Sierra Pennington | *Victim Advocate*

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Jody Ferguson-Hensler | *Caregiver Specialist Coordinator*
Nicole Day | *Caregiver Specialist*
Susan Samson | *SHINE Program Manager*
Geraldyn Fortney | *SHINE Program Assistant*
Nora Portanenko | *SHINE Program Assistant*

Department of Programs and Accountability

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Elizabeth Heyne | *Program Manager*
Corinna Powers | *Program Manager*
Marie-Nicole Pilot | *Program Assistant*
Christine Eger | *Service Analyst*
Kandice White | *Service Analyst/Intake Specialist*



Area Agency on Aging
of Pasco - Pinellas, Inc.

Aging and Disability Resource Center



9549 Koger Boulevard, Suite 100
Gadsden Building
St. Petersburg, FL 33702
Phone: 727-570-9696
Fax: 727-570-5098

Senior Helpline: 1-800-96-ELDER (1-800-963-5337)
Out of area calls: 727-217-8111

www.agingcarefl.org

