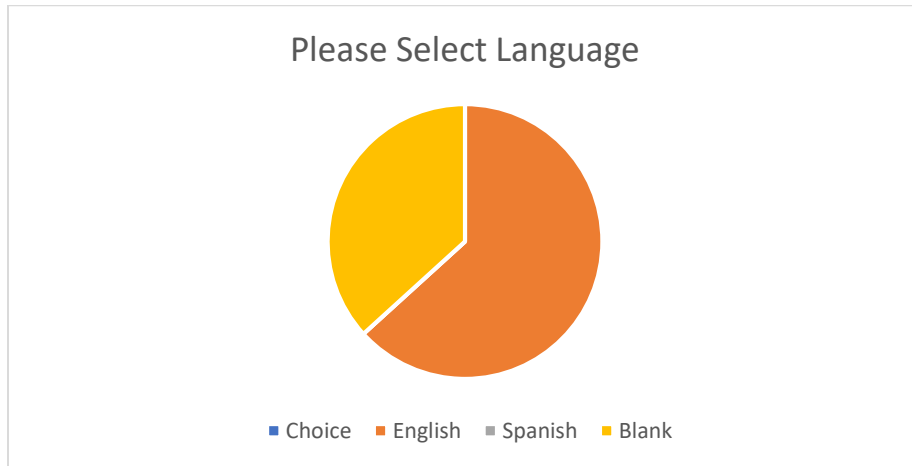


HELPLINE SURVEY

January 1, 2019 to March 31, 2019



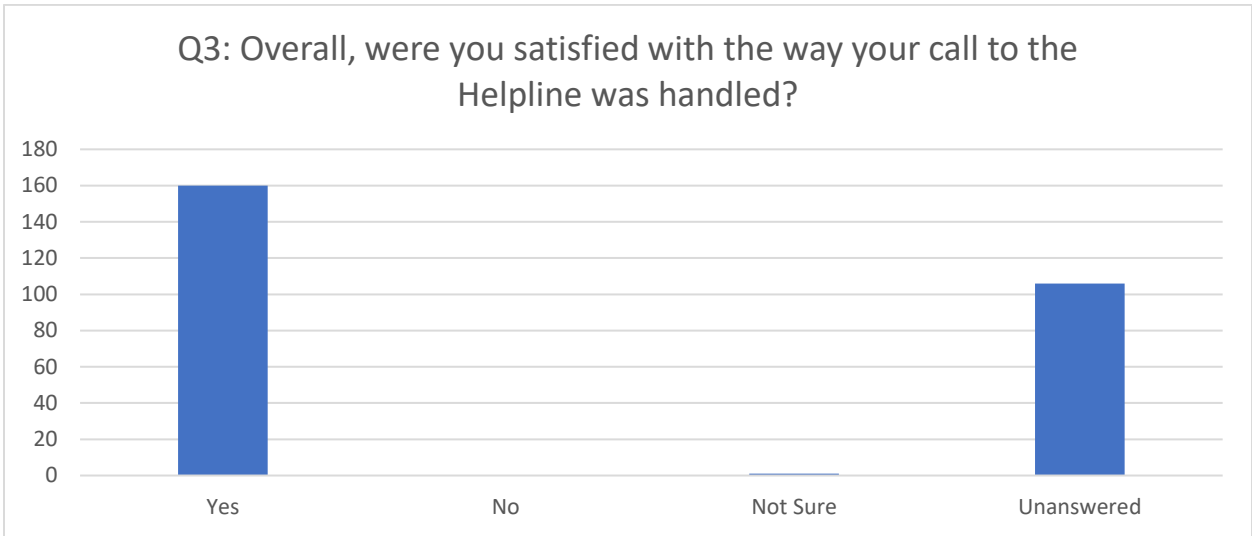
Choice	Number of Respondents
English	167
Spanish	0
Blank	97



Choice	Number of Respondents
Yes	162
No	0
Not Sure	1
Unanswered	104

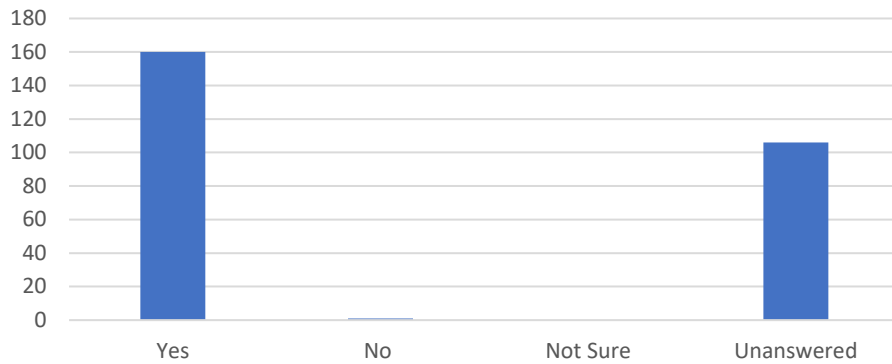


Choice	Number of Respondents
Yes	159
No	1
Not Sure	2
Unanswered	104



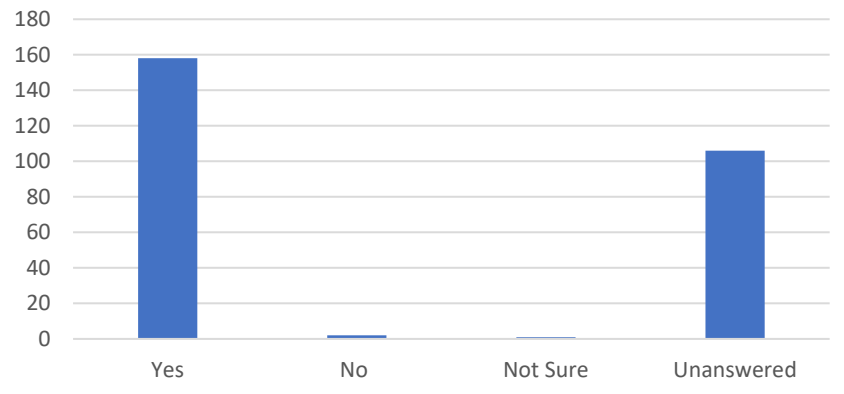
Choice	Number of Respondents
Yes	160
No	0
Not Sure	1
Unanswered	106

Q4: Would you call the Helpline again if you had a need?



Choice	Number of Respondents
Yes	160
No	1
Not Sure	0
Unanswered	106

Q5: Do you think you will recommend the Helpline to someone else?



Choice	Number of Respondents
Yes	158
No	2
Not Sure	1
Unanswered	106