



September 27, 2018

Chris Comstock – Board President
Area Agency on Aging of Pasco-Pinellas, Inc
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St. Petersburg, FL 33702

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Health, Wellness and Independent Living

Dear Mr. Comstock,

This correspondence comes as a follow up to the request of your Board regarding Neighborly and recent concerns about operations and the Boards involvement moving forward.

As you know, the Executive Director search, which the Area Agency on Aging and yourself were involved, recently concluded with the appointment of David Lomaka as our new Executive Director. On Monday September 17th, David began with us and has identified a number of opportunities for our organization to attend to. Much of this includes cleaning up some “loose ends” in terms of tracking and reporting the services we provide and the timelines for when reports needed to be submitted.

Recent staff improvements, including the Executive Director, Nutrition Services Director and Transportation Services Director (gaining more hands on experience) will all lead to greatly enhanced performance and tracking/reporting on our progress. Our Board takes their role seriously and only want employees in leadership positions that meet our high standards. There is also an enhanced emphasis on communications with Area Agency on Aging staff. David has already met with Ann Marie Winter and her staff and is looking forward to a great partnership in serving seniors in Pinellas County. David feels his Leadership Team is poised to move ahead with our new initiatives.

As you are aware Neighborly has experienced some downsizing over the past few years. Plans to shift that direction which we are currently considering include:

- the use of our current facility/land
- possible site expansion to both the north (where we have under utilized space) and south regions of the county resulting in a reduction of travel times for consumers and costs
- working to help increase public support to address the waiting list of meals on wheels recipients
- new services that would enhance the experience of the seniors we are currently serving
- looking to add to our continuum bringing more service options than what we currently offer

The Board of Directors will be very much involved with this planning, rollout and transparency as it relates to reporting and communications to all funding sources. The Board has also recently attended a full day board training provided by Catalyst Consultants.

We strongly believe with our new leadership and the support of the Area Agency on Aging, Neighborly will be, once again, a provider you and your Board can count on. Please let me know if you have any further concerns or questions about our direction.

Best Regards,

Evelyn Bethell
Board Chair – Neighborly Care Network

cc: Ann Marie Winter

Neighborly Care Network is partially funded by.

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