



Area Agency on Aging
of Pasco - Pinellas, Inc.

2017 ANNUAL REPORT

It's a pleasure to present you with the Area Agency on Aging of Pasco-Pinellas, Inc.'s 2017 annual report. This annual report is a summary of our remarkable success in contributing to the health and well-being of our community.

Since 1974, we have been honored to serve and advocate for older adults, caregivers, and adults with disabilities living in Pasco and Pinellas counties. We strive to support their independence, dignity and quality of life by providing services and support to help them stay in the communities they call home. We continue to work closely with the U.S. Administration on Aging, the Florida Department of Elder Affairs, County governments and more than 50 partner agencies to address both the immediate and long range needs of seniors, adults with disabilities and caregivers.

2017 was a year of transition for the AAAPP. We welcomed a new Executive Director and said thank you to Deputy Director Helen King who retired at the end of the year after nearly 38 years of service. With change comes opportunity, so we are restructuring and creating paths for innovation, new collaborations and engaging our community partners to ensure that we continue to be the link between local, state and national aging and disabled programs and services.

We would like to take this opportunity to express our appreciation to our committed and talented staff, volunteers, advisory council and board members. Each of them care deeply about the older adults, persons with disabilities and caregivers that AAAPP serves and are committed to making Pinellas and Pasco counties a great place to grow up and grow old.

Sincerely,



Christopher Comstock
Board President



Ann Marie Winter
Executive Director



OUR MISSION

**Advocate, educate and serve seniors and their caregivers
in partnership with the community.**

WHO WE ARE

The Area Agency on Aging of Pasco-Pinellas Inc. (AAAPP) is incorporated as a 501(c)(3) organization, serving the Planning and Service Area of Pasco and Pinellas counties (PSA 5). We have been administering social services for seniors since 1974 and are dedicated to excellence through continuous work with our community partners to improve the lives of older adults, caregivers and persons with disabilities.

As a designated Aging and Disability Resource Center (ADRC) our service delivery system has expanded and has improved access to information for all persons seeking long-term support in Pasco and Pinellas counties. We currently provide services directly to seniors and through our partners. Services include case management, home and personal care, meals, transportation, adult day care, legal assistance, chore, caregiver support, emergency alert response, health and wellness classes, emergency energy utility assistance, information and assistance, referral and gerontological and mental health counseling.

2017 HIGHLIGHTS

For the ninth consecutive year, the AAAPP met all standards of the Florida Department of Elder Affairs annual quality assurance review. The AAAPP is distinguished as the only Area Agency on Aging in Florida to meet all standards for nine years. DOEA's comprehensive review covers administration, fiscal, program management and client records.

The AAAPP was awarded a grant of \$10,000 from Senior Citizens Services, Inc. to enhance services currently provided under the VOCA and OAA Title VII Elder Abuse programs to assist in the prevention of elder abuse.

Charles Franckle, long-time SHINE Volunteer Counselor and Local Area Coordinator, received the the Department of Elder Affairs' Harold Barnes Leader of the Year Award. This award recognizes excellence in serving

Florida seniors and acknowledges his tenure, efforts and leadership. Also in 2017, Charles was nominated for and received the City of St. Petersburg's Senior Hall of Fame Award.



Hurricane Irma battered Florida from September 10th through the 12th of 2017. The entirety of the state was affected including Pasco and Pinellas Counties. After years of extensive planning, the AAAPP and its network of service providers were ready. The AAAPP and our network was back to work in a matter of days and ready to continue service delivery. We were successful in providing pre and post meals, coordinating DOEA comfort necessities, and securing \$25,000 from the Weinberg Foundation for home repairs and assistance during the recovery process.



2017 HIGHLIGHTS, Continued

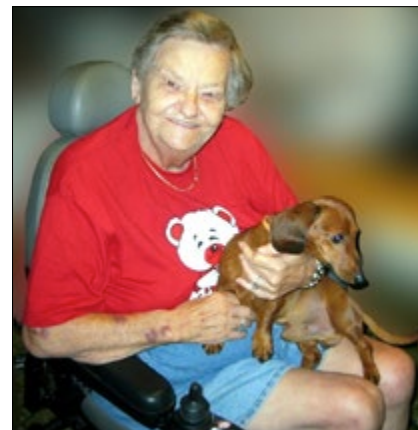


Pinellas County was officially designated an Age Friendly Community on April 25th, 2017. During this (5) year process, developed by the World Health Organization and instituted by the AARP nationwide, the Board of County Commissioners along with multiple county department leaders plan and create an environment where successful aging is prevalent and with the utmost support of the AAAPP.

The first ever LGBT Vendor fair was held at the Sunshine Center in St. Petersburg, Florida on October 13th, 2017. This inaugural event, attended by over 100 individuals, was hosted by the Better Living for Seniors (BLS) consortium and offered vendor tables and educational forums.

Helen King, the Area Agency on Aging Deputy Director retired on December 31, 2017 after serving 38 years in many capacities. She was motivated to help create a collective impact on the lives of seniors within our planning and service area. We honor her accomplishments and value her dedication to our organization.

Ann Marie Winter became the agency's Executive Director on July 19th, 2017. Most recently, she was the Chief Operating Officer with Gulf Coast Jewish Family and Community Services and formerly, the Regional Director of the US Refugee Resettlement Program based in Nairobi, Kenya. Ann Marie brings experience and a dedication to serve the most vulnerable.



2017 DIRECT SERVICES, ADVOCACY AND EDUCATION

Senior Victim Advocate/ Senior Safety Phone Project

Our Senior Victim Advocate Program (VOCA) provides assistance to senior victims by accompanying them to court related activities, providing criminal justice support, personal advocacy, referral to community resources, assistance completing victim compensation forms, and/or providing a used cell phone to enhance a victims' safety.



287
victims
received
assistance

4,335
individuals
educated
about elder
abuse

Aging and Disability Resource Center (ADRC)

The Helpline is a trusted place to find community resources for seniors and adults with disabilities.

20,516
requests for
information

4,643
screens
conducted

The ADRC screens, rescreens and prioritizes individuals who are seeking help from federal and state funded programs in order to remain independent in the community.

915
people received
Medicaid
eligibility
assistance

The ADRC assists clients who need community based long-term care through the Statewide Medicaid Managed Care Long-term Care Program (SMMCLTCP). The ADRC provides long-term care education and assists with Medicaid eligibility.

2017 DIRECT SERVICES, ADVOCACY AND EDUCATION, Continued

Serving Health Insurance Needs of Elders (SHINE)

The SHINE program provides free, unbiased and high quality health insurance counseling through a dedicated network of SHINE volunteers, empowering individuals to make informed health care choices.



60+
volunteers
provided
SHINE services

8,061
Medicare
beneficiaries,
consumers, and
caregivers were
served

National Family Caregiver Support Program

The National Family Caregiver Support Program (NFCSP) helps unpaid caregivers of any age caring for persons 60 years of age or older. The goal of this program is to relieve the emotional, physical, and financial hardships of providing continual care.

Aging on the Suncoast

The AAAPP's community access television program, Aging on the Suncoast, celebrated 29 years of broadcasting in 2017. Produced monthly by Pinellas County Government's PCC-TV, the shows are broadcast over 90 times per month on the Pinellas and Pasco County Government channels. Topics and services of interest to seniors are featured on the show.


8 new shows
produced
and aired



186
caregivers
of seniors
served



2017 SERVICES PROVIDED THROUGH PARTNERSHIPS



55,384
Seniors Served




1,806
seniors received
44,892
transportation trips to life sustaining destinations



60 Grandparents raising grandchildren received specialized legal assistance



12,469
Seniors received 

429,870
Congregate Meals and/or Home Delivered Meals

898 Seniors participated in 80 different Health Promotion and Disease Prevention classes

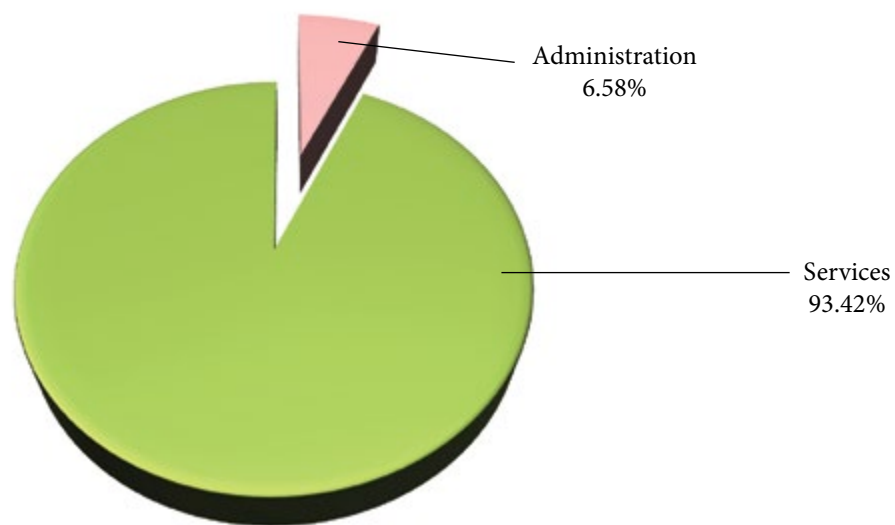


870 Seniors received Emergency Home Energy Assistance for the Elderly Program (EHEAP) benefits

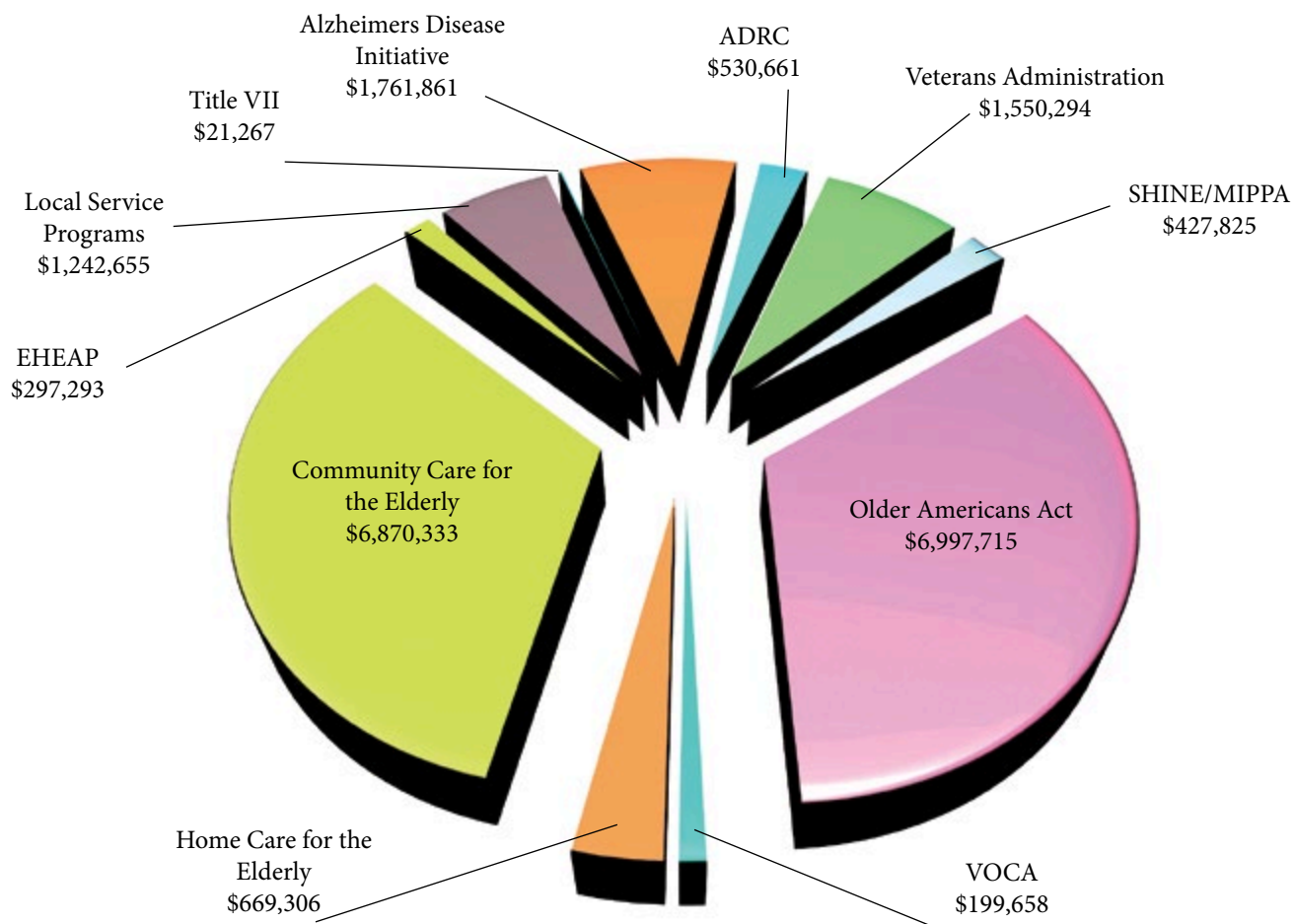


1,056 Older Adults received Case Management services

Funding Distribution Percent of Administration and Service Funding For Fiscal Year 2017



State and Federal Funding by Program for Fiscal Year 2017



BOARD OF DIRECTORS 2017



Officers

C. Christopher Comstock | *President*
Mayor Camille Hernandez | *Vice President*
Harriet Crozier | *Secretary*
Linda Lee | *Treasurer*
Virginia Rowell | *Immediate Past President*

Directors

Lounell Britt
Robert F. Hatfield
Judge George Jirotko
Commissioner Charlie Justice
Martha Lenderman
Paul McClintock
Sallie Parks
Fire Commissioner Julie Peluso
Jan Rauer
Charles F. Robinson, Esq.
Elithia Stanfield
Barbara Sheen Todd
Commissioner Mike Wells, Jr.
Julie Hale

ADVISORY COUNCIL 2017

Mike Estigo - Chair
Sharon Lena - Vice-Chair
Beth Aker
Betty Beeler
Miriam Benitez-Nixon
Anne Corona
Sue Castonguay
Louise Dolsay
Barbara Epstein, Esq.
Lori Felber
Commissioner Samantha Fenger
Nancy Giles
Kerry Kimball Marsalek
Carole McLeod
Jodi Vosburgh
Lenny Waugh
Lena Wilfalk
Rebecca Yackel



STAFF 2018

Administration

Ann Marie Winter, Executive Director
Brenda Black, Administrative Secretary
Katherine Thomley, Receptionist/Office Assistant
Sylvia Hill, Receptionist/Office Assistant
Wendy Arroyo, Human Resources Administrator

Department of Finance and IT

Katherine Carleton, Chief Financial Officer
Hubert Ayers, Fiscal Services Coordinator
Laura Holder-Hurley, AP/Payroll Specialist
Susan Collacchioni, Contract Compliance Specialist
Margie Stafford, LAN Administrator
Linda Todd, Data/IT Support Assistant
Dijana Radak, VA Budget Program Coordinator

Department of Programs and Accountability

Tawnya Martino, Director of Program Accountability
Peggy Herlache, Program Coordinator
Elizabeth Heyne, Program Manager
Chris Eger, Service Analyst
Christina Simonetti, Victim Advocate Program Manager
Michelle Arias, Victim Advocate
Gabriela Lopez, Victim Advocate

Department of Planning and Healthcare Initiatives

Jason Martino, Director of Planning
Susan Samson, SHINE Program Manager
Geraldyn Fortney, SHINE Program Assistant
Jody Ferguson Hensler, Caregiver Specialist Coordinator
Nicole Day, Caregiver Specialist

Department of Aging and Disability Access

Beverly Burton, ADRC Director
Tracy Barrows, ADRC Helpline Manager
Cyndi Rennick, Information and Assistance Specialist
Rosaida Rolon, Information and Assistance Specialist
Douangchai Sarivong, Information and Assistance Specialist
Kandice White, Information and Assistance Specialist
Sara Evans, Intake Specialist Coordinator
Corinna Powers, Intake Specialist
Nancy Merica-Keil, Intake Specialist
Teresa Bobo, Intake Specialist
Celeste Johnson, Lead Medicaid Waiver Specialist
Chrysti Reichert, Medicaid Benefits Counselor Coordinator
Leah Carr, Medicaid Benefits Counselor
Nancy Napolitano, Medicaid Benefits Counselor
Margaret Downey, Medicaid Benefits Counselor
Wendy Garcia, Medicaid Benefits Counselor
Debbie Maulorico, Medicaid Waiver/Quality Assurance Specialist
Camy Hayes, Medicaid Waiver Specialist/Medicaid Benefits Counselor



Area Agency on Aging
of Pasco - Pinellas, Inc.

Aging and Disability Resource Center

Gadsden Building, Suite 100
9549 Koger Boulevard
St. Petersburg, FL 33702-2455



Administrative Offices – 727-570-9696
The Helpline – 1-800-963-5337
For inquiries from outside of the area call 727-217-8111

Fax – 727-258-9225

Website: www.agingcarefl.org
Facebook: bit.ly/AreaAgencyFB
LinkedIn: bit.ly/AreaAgencyLI
Twitter: twitter.com/AgingCareFL

